

October 29, 2019

Robin Ancona Director, Telecommunications Division Michigan Public Service Commission 7109 W. Saginaw Hwy. P.O. Box 30221 Lansing, MI 48909

Dear Ms. Ancona:

RE: Carr Telephone Company Tariff M.P.S.C. No. 7(R)
TAM Transmittal No. 3

Enclosed is one copy of Carr Telephone Company's Tariff M.P.S.C. No. 7(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

The revisions to Tariff M.P.S.C. No. 7(R) provide that Local Service is billed in whole months at the established rate for each calendar month in which service is provided for periods all or part of such month.

Carr Telephone Company's tariffs and transmittal letters can be viewed in their entirety at <a href="http://telecommich.org/tariffs">http://telecommich.org/tariffs</a>.

The effective date of these changes is December 1, 2019.

If you have any questions regarding the above, please contact our office.

Yours truly,

Scott Stevenson President

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# **GENERAL REGULATIONS**

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Issued: October 29, 2019 Effective: December 1, 2019

Issued under the authority of Public Act 179 of 1991, as amended.

## **GENERAL REGULATIONS**

## **ESTABLISHMENT AND FURNISHING OF SERVICE AND FACILITIES**

#### A. APPLICATIONS

- 1. Applications for service and facilities made verbally or in writing become contracts upon the establishment of the service or facility.
- 2. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such change.
- 3. An applicant who otherwise qualified for the immediate establishment of service may take over the telephone number of a subscriber discontinuing that number or an available telephone number listed in the current directory, provided that an arrangement suitable to the Telephone Company is made to pay all outstanding charges and to assume all contractual obligations against the number.
- 4. Contracts for service or facilities may not be terminated except upon advance notice to the Telephone Company, at which time there is due and payable all unpaid charges or guarantees for the period the service, equipment or facilities have been furnished, and all applicable minimum and termination charges.

## B. PERIOD OF SERVICE

- 1. Unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, service is billed in whole months at the established rate for each calendar month, for all or part of such month service is in effect.
- (C)
  In lieu of contracts for the required initial period, the Telephone Company may permit the payment of special installation charges or termination charges, the regular Service Connection Charges and installation charges to apply in addition.

Issued: October 29, 2019 Effective: December 1, 2019

# 1st Revised Sheet No. 10 Cancels Original Sheet No. 10

## **GENERAL REGULATIONS**

#### PAYMENTS AND DEPOSITS

### A. PAYMENT PROVISIONS

- 1. The customer shall pay for services and facilities monthly in advance except as otherwise provided elsewhere in the Telephone Company tariffs or as required by lawful regulations or practical limitations, and shall pay all other charges when billed by the Telephone Company.
- The customer assumes responsibility for all charges on messages originating at equipment on the customers premises, and for messages received on which the charges have been reversed with the consent of the person answering the telephone, unless another party assumes responsibility for payment of a call under an arrangement mutually agreeable to the Telephone Company and the other party.
- 3. Charges are payable at the Telephone Company's Business Office or at any agencies duly authorized to receive such payment.

(C)

#### B. ADVANCE PAYMENTS

1. Applicants for service and facilities, other than Federal, State or Municipal governmental agencies, may be required to pay at the time the application is made all service connections charges and installation charges that may be applicable, as well as such special construction and installation charges as are to be borne by the applicant - except in the case of Federal, State or Municipal governmental agencies.

## C. DEPOSITS

- 1. Applicants or customers whose credit rating is, or may become, unsatisfactory will be required to make a suitable deposit, to be applied at any time at the option of the Telephone Company in payment of any unpaid charges for service rendered to the customer or in payment of termination charges that may be applicable. Any balance of the amount deposited, credited to the customer's account, is returned to the customer at the time of termination of the contract or may be returned at any time previous thereto at the option of the Telephone Company when a satisfactory credit rating has been established.
- 2. Applicants or customers who request service in a location where the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer may be required to make suitable deposit to cover that responsibility, such deposit not to exceed the value of the equipment furnished.
- 3. Simple interest at the rate of 9 per cent per annum will be paid on all sums retained on deposit by the Telephone Company for thirty days or longer. No interest credit will be made on a deposit or any portion of a deposit after the date on which a notice of refund is deposited in the U. S. mail addressed to the last known address of the customer.
- 4. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for service rendered.

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