KALEVA TELEPHONE COMPANY

SCHEDULE OF RATES, RULES AND REGULATIONS GOVERNING THE FURNISHING OF TELEPHONE SERVICE

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Issued: February 28, 2020 Effective: March 1, 2020

Issued under the authority of Public Act 179 of 1991 as amended, and Case No. U-17019

Jon Cribbs, President Kaleva Telephone Company 9462 Osmo St. - PO Box 6 Kaleva, MI 49645 (231) 362-3111 jcribbs@kaltelco.net

> Michigan Public Service Commission
>
> Mar 03, 2020
>
> Received

INDEX OF INCORPORATED VILLAGES, TOWNSHIPS AND COUNTIES WITHIN ITS SERVICE EXCHANGE AREA

<u>Exchange</u>	Incorporated Village	<u>Township</u>	County
Brethren	None	Brown Dickson	Manistee
Kaleva	Kaleva	Bear Lake Brown Dickson Maple Grove Marilla Springdale	Manistee
Wellston	None	Dickson Norman	Manistee
Dublin	None	Norman	Manistee

Issued: March 18, 1993 Effective: March 22, 1993

Exchange: KALEVA

LOCAL TELEPHONE EXCHANGE SERVICE

A. GENERAL

- 1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
- 2. The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Service Area:

ZONE 1: KALEVA, BRETHREN, DUBLIN, WELLSTON (C)

ZONE 2: BEAR LAKE, COPENMISH-THOMPSONVILLE, HARRIETA, HOXEYVILLE, IRONS, MANISTEE, MESICK, ONEKAMA (C)

- The Company will designate local calls as "Local VNXX Calls" if they meet all of the following criteria:
 - The dialed phone number is associated with a rate center included in the calling party's Local Calling Area,
 - b. The end user associated with the called number is not physically located within the rate center associated with the dialed phone number,
 - The rate center in which the dialed party is physically located is not within the customer's Local Calling Area,
 - d. The provider of Basic Local Exchange Service to the dialed phone number does not agree to compensate the Company for those calls per the Company's applicable access tariff based on the jurisdiction of a call to the physical location of the dialed party, and
 - e. The Company has posted numbers meeting the above four criteria on the Company's website If a customer so requests, the Company will block direct dialing to all Local VNXX Calls.

For Local VNXX Calls, the Company will charge \$0.04 per MOU plus any local termination charges billed to the Company for that call.

4. The Company will block 1-plus dialed calls to stations within the local service area (except 8YY calls). (C)

Base Rate Area

B. MONTHLY RATES: Within the Base Rate Area:

Issued: July 9, 2009

Outside Base Rate Area

Class of Carries			
Class of Service Residence 1-Party Line	\$20 .00		\$21.00
	NON-EDUÇA	ATIONAL	
	6 or fewer lines	7 or more lines	<u>EDUCATIONAL</u>

	6 or fewer lines	7 or more lines	EDUCATIONAL
Business 1-Party Line, Base Rate Area	\$24.41	\$21.91	\$21.91
Business 1-Party Line, Outside Base Rate Area	\$24.41	\$21.91	\$21.91

(D) (D)

(D)

Issued under the authority of Public Act 179 of 1991 as amended

Jon Cribbs, President PO Box 6 Kaleva, MI 49645 (231) 362-3111 icribbs@kaltel Effective: July 10, 2009

Exchange: KALEVA

C. BOUNDARY DESCRIPTION

(C)

1. BASE RATE AREA

(C)

Commencing at the west 1/8 post of the northwest 1/4 of Section 20, T23N, R14W, Maple Grove Township, Manistee County, east to the east line of Section 20, thence north the northwest corner of Section 21, thence east to north 1/4 post of Section 22 thence south to the center of Section 27, thence west to the north 1/8 post of the southwest 1/4 of Section 27, thence south to south line of Section 27, thence west to the south 1/4 post of Section 29, thence north to the point of beginning.

2.. EXCHANGE SERVICE AREA

(C)

Commencing at the west 1/4 post of Section 19, T24N, R14W, Springdale Township, Manistee County, thence east to the east line of Section 24 thence south to the northwest corner of Section 18, T23N, R13W, thence east to the northeast corner of Section 13, thence south to the southeast corner of Section 36, thence west 6/10 miles thence south to a point 1/10 mile north of the south line of Section 1, T22N, R13W, thence west to the north/south centerline of Section 2, T21N, R15W, thence north to the center of Section 23, T23N, R15W. Thence east to the south 1/8 post of the northeast 1/4 of Section 23, thence north to the northwest corner of Section 13, thence east to the southwest corner of Section 7, T23N, R14W, thence north to the point of beginning.

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended

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Exchange: KALEVA

D. LOCAL MOU RATE

For calls dialed to a station bearing the designation of a central office within Zone 1 (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

For calls dialed to a station bearing the designation of a central office within Zone 2 (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from the Kaleva switch or from the terminating switch.

The Company will measure Conversation MOU to the next higher whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Conversation MOU do not include 0-plus or 0-minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward from month to month.

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended.

Jon Cribbs, President Kaleva Telephone Company PO Box 6 Kaleva, MI 49645

Exchange: WELLSTON

(C)

LOCAL TELEPHONE EXCHANGE SERVICE

A. GENERAL

- 1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
- 2. The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Service Area:

ZONE 1: KALEVA, BRETHREN, DUBLIN, WELLSTON

ZONE 2: BEAR LAKE, COPENMISH-THOMPSONVILLE, HARRIETA, HOXEYVILLE, IRONS, MANISTEE, MESICK, ONEKAMA

(C)

The Company will designate local calls as "Local VNXX Calls" if they meet all of the following criteria:

- The dialed phone number is associated with a rate center included in the calling party's Local Calling Area,
- b. The end user associated with the called number is not physically located within the rate center associated with the dialed phone number,
- c. The rate center in which the dialed party is physically located is not within the customer's Local Calling Area,
- d. The provider of Basic Local Exchange Service to the dialed phone number does not agree to compensate the Company for those calls per the Company's applicable access tariff based on the jurisdiction of a call to the physical location of the dialed party, and
- e. The Company has posted numbers meeting the above four criteria on the Company's website as Local VNXX Calls.

If a customer so requests, the Company will block direct dialing to all Local VNXX Calls.

For Local VNXX Calls, the Company will charge \$0.04 per MOU plus any local termination charges billed to the Company for that call.

4. The Company will block 1-plus calls to stations within the local service area (except 8YY calls).

B. MONTHLY RATES: Within the Base Rate Area:

Class of Service

Base Rate Area Outside Base Rate Area

 NON-EDUCATIONAL
 50.00
 \$21.00

 6 or fewer lines
 7 or more lines
 EDUCATIONAL

Business 1-Party Line, Base Rate Area	\$24.41	\$21.91	\$21.91
Business 1-Party Line, Outside Base Rate Area	\$24.41	\$21.91	\$21.91

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(C)

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(D)

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended

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1st Revised Sheet No. 4.1.0 Cancels Original Sheet No. 4.1.0

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: WELLSTON

C. BOUNDARY DESCRIPTION

(C)

1. BASE RATE AREA

(C)

Commencing at the north 1/8 post of the southwest 1/4, Section 11, T21N, R14W, Norman Township, Manistee County, thence east to the east 1/4 post of Section 12, thence south to east 1/4 post Section 24 thence west to the south 1/8 post of the northwest 1/4 of Section 23, thence north to the point of beginning.

2. EXCHANGE SERVICE AREA

(C)

Commencing at the northwest corner of Section 32, T22N, R14W, Dickson Township, Manistee County, thence east to the northeast corner of Section 34, thence south to the southeast corner of Section 34, thence west 1/10 mile, thence north to the north line of Section 27, T21N, R13W, thence west to the southwest corner of Section 20, T21N, R14W, thence north to the point of beginning.

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended

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RECEIVED

By boydj3 at 4:02 pm, Jul 09, 2009

Exchange: WELLSTON

D. LOCAL MOU RATE

For calls dialed to a station bearing the designation of a central office within the Wellston exchange (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

For calls dialed to a station bearing the designation of a central office within Kaleva, Brethren, Dublin, Wellston, Bear Lake, Copenmish0Thompsonville, Irons, Manistee, Mesick, Harrieta, Hoxeyville, or Onekama exchanges (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from the Kaleva switch or from the terminating switch.

The Company will measure Conversation MOU to the next higher whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Conversation MOU do not include 0-plus or 0-minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward from month to month.

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended.

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RECEIVEDBy boydj3 at 4:06 pm, Jul 09, 2009

Exchange: BRETHREN

LOCAL TELEPHONE EXCHANGE SERVICE

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.

The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Service Area:

ZONE 1: KALEVA, BRETHREN, DUBLIN, WELLSTON (C)

ZONE 2: BEAR LAKE, COPENMISH-THOMPSONVILLE, HARRIETA, HOXEYVILLE, IRONS, MANISTEE, MESICK, ONEKAMA (C)

The Company will designate local calls as "Local VNXX Calls" if they meet all of the following criteria:

- The dialed phone number is associated with a rate center included in the calling party's Local Calling Area,
- b. The end user associated with the called number is not physically located within the rate center associated with the dialed phone number,
- The rate center in which the dialed party is physically located is not within the customer's Local Calling Area,
- d. The provider of Basic Local Exchange Service to the dialed phone number does not agree to
- The Company has posted numbers meeting the above four criteria on the Company's website as Local VNXX Calls.

If a customer so requests, the Company will block direct dialing to all Local VNXX Calls.

For Local VNXX Calls, the Company will charge \$0.04 per MOU plus any local termination charges billed to the Company for that call.

4. The Company will block 1-plus dialed calls to stations within the local service area (except 8YY calls). (C)

Base Rate Area

B. MONTHLY RATES: Within the Base Rate Area:

(D)

Outside Base Rate Area

a				
Class of Service Residence 1-Party Line	\$20.00	\$21	.00	
	NON-EDUCA 6 or fewer lines	TIONAL 7 or more lines	EDUCATIONAL	
Business 1-Party Line, Base Rate Area	\$24.41	\$21.91	\$21.91	
Business 1-Party Line, Outside Base Rate Area	\$24.41	\$21.91	\$21.91	(D)
				(D)

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended

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1st Revised Sheet No. 4.2.0 Cancels Original Sheet No. 4.2.0

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: BRETHREN

C. BOUNDARY DESCRIPTION

(C)

1.. BASE RATE AREA

(C)

Commencing at the center point of Section 19, T22N, R14W, Dickson Township, Manistee County, thence north to the west 1/8 post of the southeast 1/4 of Section 7, thence east to the east 1/8 post of the southwest 1/4 of Section 10, thence south to the center of Section 22, thence west to the point of beginning.

2.. EXCHANGE SERVICE AREA

(C)

Commencing at a point 1/10 mile north and 4/10 mile east of the southwest corner of Section 1, T22N, R13W, Dickson Township, Manistee County, thence south to the south line of Section 25. Thence north to the northeast corner of Section 35, thence west to the southwest corner of Section 27, T22N, R15W, Brown Township, Manistee County, thence north to the northwest corner of Section 15, thence east to the south 1/4 post of Section 11, thence north to a point 1/10 mile north of the south 1/4 post of Section 2, thence east to the point of beginning.

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended

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Exchange: Brethren

D. LOCAL MOU RATE

For calls dialed to a station bearing the designation of a central office within the Brethren exchange (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

For calls dialed to a station bearing the designation of a central office within Kaleva, Brethren, Dublin, Wellston, Bear Lake, Copenmish0Thompsonville, Irons, Manistee, Mesick, Harrieta, Hoxeyville, or Onekama exchanges (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from the Kaleva switch or from the terminating switch.

The Company will measure Conversation MOU to the next higher whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Conversation MOU do not include 0-plus or 0-minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward from month to month.

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RECEIVEDBy boydj3 at 4:06 pm, Jul 09, 2009

Exchange: Dublin

(C)

(C)

A. GENERAL

- 1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
- The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Service Area:

ZONE 1: DUBLIN, BRETHREN, KALEVA, WELLSTON

ZONE 2: BEAR LAKE, COPENMISH-THOMPSONVILLE, HARRIETA, HOXEYVILLE,

IRONS, MANISTEE, MESICK, ONEKAMA

3. The Company will designate local calls as "Local VNXX Calls" if they meet all of the following criteria:

- a. The dialed phone number is associated with a rate center included in the calling party's Local Calling Area,
- b. The end user associated with the called number is not physically located within the rate center associated with the dialed phone number,
- The rate center in which the dialed party is physically located is not within the customer's C. Local Calling Area.
- The provider of Basic Local Exchange Service to the dialed phone number does not agree to d. compensate the Company for those calls per the Company's applicable access tariff based on the jurisdiction of a call to the physical location of the dialed party, and
- The Company has posted numbers meeting the above four criteria on the Company's website as Local VNXX Calls.

If a customer so requests, the Company will block direct dialing to all Local VNXX Calls.

For Local VNXX Calls, the Company will charge \$0.04 per MOU plus any local termination charges billed to the Company for that call.

4. The Company will block 1-plus dialed calls to stations within the local service area (except 8YY calls).

(C)

(D)

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(D)

Effective: July 10, 2009

B. MONTHLY RATES: Within the Base Rate Area:

Class of Service Residence 1-Party Line \$ 20.00

NON-EDUCATIONAL 6 or fewer lines 7 or more lines **EDUCATIONAL**

Business 1-Party Line

\$24.41

\$21.91

\$21.91

Issued under the authority of Public Act 179 of 1991 as amended

Jon Cribbs, President PO Box 6 Kaleva, MI 49645

(231) 362-3111, jcribbs@kalt=| **RECEIVED** By boydj3 at 10:48 am, Jul 10, 2009

Issued: July 9, 2009

Exchange: Dublin

C. BOUNDARY DESCRIPTION

(M)

EXCHANGE AREA

Commencing at the northwest corner of Section 29, T 21 N, R 14 W, Norman Township, Manistee County, thence east to a point 1/10 mile west of the northeast corner of Section 27, T21N, R13W, thence south to the south line of Section 34, thence west to the southwest corner of Section 36, T21N, R14W, thence north to the point of beginning.

D. LOCAL MOU RATE

(M)

For calls dialed to a station bearing the designation of a central office within the Dublin exchange (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

For calls dialed to a station bearing the designation of a central office within Kaleva, Brethren, Dublin, Wellston, Bear Lake, Copenmish0Thompsonville, Irons, Manistee, Mesick, Harrieta, Hoxeyville, or Onekama exchanges (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from the Kaleva switch or from the terminating switch.

The Company will measure Conversation MOU to the next higher whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Conversation MOU do not include 0-plus or 0-minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward from month to month.

Issued: July 9, 2009 Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended.

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By boydj3 at 4:05 pm, Jul 09, 2009

(D)

(D)

Issued: July 9, 2009 Effective: July 10, 2009

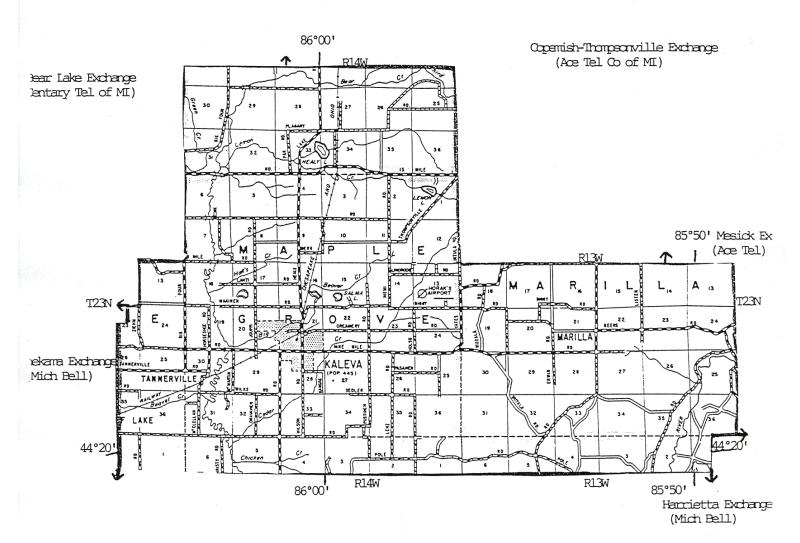
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Jon Cribbs, President Kaleva Telephone Company PO Box 6

Kaleva, MI 49645 (231) 362-3111, jcribbs@kalteln **RECEIVED**

RECEIVEDBy boydj3 at 4:02 pm, Jul 09, 2009

Exchange: Kaleva



Brethren Exchange (Kaleva Tel)



Issued: March 18, 1993

Effective: March 22, 1993

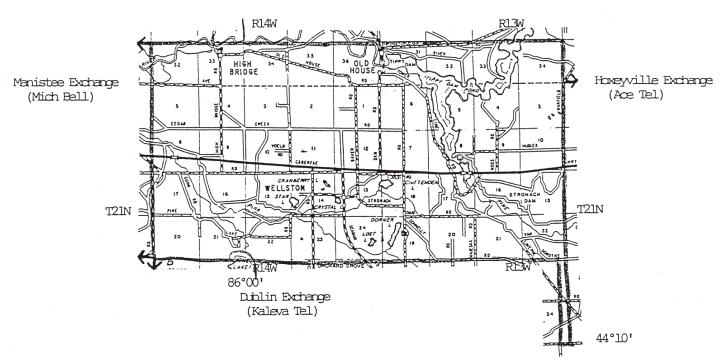
Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

By: Harry L. Cribbs, Jr., President

Exchange: Wellston

Brethren Exchange (Kaleva Tel)

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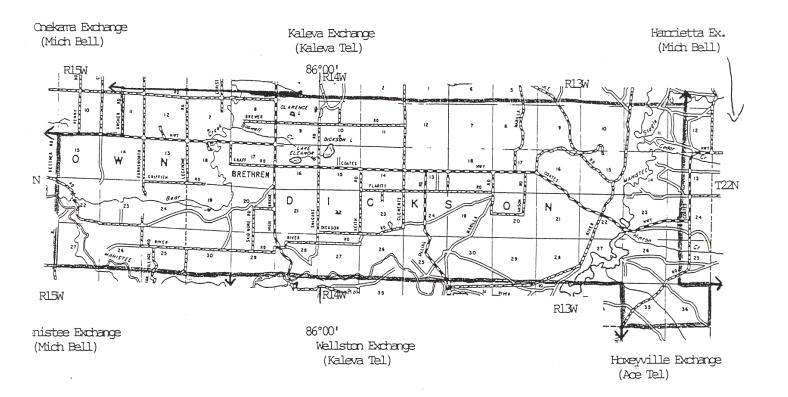
Issued: March 18, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

By: Harry L. Cribbs, Jr., President

Exchange: Brethren





Issued: March 18, 1993

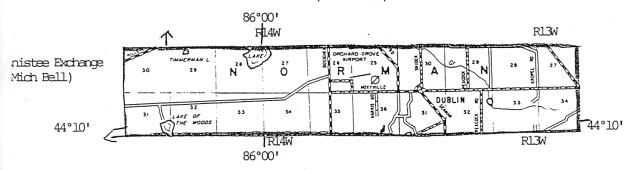
Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

By: Harry L. Cribbs, Jr., President

Exchange: Dublin

Wellston Exchange (Kaleva Tel)



Irans Exchange (Mich Bell)



Issued: March 18, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

By: Harry L. Cribbs, Jr., President

APPLICATION OF BOUNDARY DESIGNATIONS

A. GENERAL

- 1. Boundaries for Exchange Areas are designated on maps in Tariff M.P.S.C. No. 1.
- 2. Each establishment is considered to be within only on Exchange area. The term "establishment" denotes the actual building occupied by the customer where telephone service is located.
- 3. Where the boundary is designated as a road (street or highway), the exchange includes both sides of the road when the exchange plan facilities serving the area are located along one side of the road. A customer's establishment located on the far side of the boundary is considered to be within the exchange if that establishment has an address on the road and can be served by aerial or buried facilities, not to exceed 500 feet airline distance, measured from the center of the road to the nearest point of the customer's establishment.
- 4. Service will not be extended to customer's establishments located on the far side of the boundary road under the following circumstances:
 - a. Where the nearest point of the customer's establishment is more than 500 feet airline distance, measured from the center of the road which is a common exchange boundary.
 - b. Where the customer's establishment is part of a complex (trailer park, shopping center, apartment cluster, etc.) on the same continuous property, a portion of which exceeds the measurement of 500 feet.
 - c. Where the customer's establishment can, at the discretion of the Telephone Company, be served by facilities provided from the exchange in which the establishment is located.
- Where the boundary is designated at the center of the road (street or highway) each side of the road is in a different service area.
- 6. Where the boundary is designated as a river (stream) or railroad, each side of the river or railroad is in a different service area.
- 7. Where the boundary is not on a road, customers are served in accordance with their location with respect to the boundary.
- 8. Where the exchange boundary adjoins that of another telephone company, that company's tariff provision's apply if they are more restrictive than the provisions contained herein.

Issued: March 18, 1993 Effective: March 22, 1993

PAYPHONE SERVICE

(D)(N)

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

<u>Coin Supervision</u>- Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

<u>Network Interface Device</u> - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

<u>Originating Line Screening (OLS)</u> - Enables operator service provides to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

<u>Paystation Access Line</u> - A basic coin transmission dial tone. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

<u>Selective Class of Call Screening</u> - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

C. RULES AND REGULATIONS

- 1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
- 2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
- The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
- 4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
- Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
- 6. Coin-free operator and emergency 911 access must be available from all paystations.

(D)(N)

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Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

PAYSTATION SERVICE

(D)(N)

C. RULES AND REGULATIONS

- 7. One directory will be distributed to the customer without charge for each paystation business exchange line.
- 8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
- 9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
- 10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
- 11. The Multiline Business Subscriber Line Charge, found in the interstate and intrastate access tariff is applicable to all paystation access lines.
- 12. All Company owned paystations will comply with the Rules, Regulations and Rates outlined in this Paystation Service tariff.

D. RATES AND CHARGES

		Monthly Rate
1.	Paystation Access Line ¹	Business One-Party local rate shall apply
2.	Coin Supervision	\$2.21
		Coin Rate ²
3.	Each outgoing local message	\$0.25

¹No measured service rates apply. Installation, move and change charges will be those applicable to business service.

(D)(N)

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²This rate is not regulated by the Commission.

JOINT USER SERVICE

A. GENERAL

- 1. Joint User Service is an arrangement whereby a person or firm designated a Joint User permitted to use the Service of a customer. To facilitate this use, a directory listing is provided for each Joint User.
- Joint User Service is provided only in connection with individual line business service and private branch exchange business service. The use of residence service by persons other than the customer is provided for under Extra Directory Listings.
- 3. The Joint User must be located in the same office or suite of offices and the customer, or in an office immediately adjacent thereto as connected therewith by passageways other than public passageways.
- 4. Joint User Service is not furnished in association with the service of a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting space to transient or permanent tenants.
- 5. No separate ring numbers or distinctive designations are assigned for the purpose of signaling Joint Users.
- 6. Joint User Service must be contracted for by the original customer who is required to assume responsibility for all charges incurred by the Joint User.
- 7. Charges for Joint User Service date from the day the Joint User relationship is established. The Joint User Service is automatically discontinued upon termination of the main service. The minimum charge for Joint User Service, however, is the charge for the period of one month.
- 8. After listing of a Joint User has been inserted in the directory, such Joint User Service shall not be discontinued during the life of the directory but not to exceed on year unless;
 - a. The main station service is discontinued at that location.
 - b. The Joint User moves from the premises in which the main station is located.
 - c. The Joint User establishes main station service on the same premises.

B. RATES

1. Joint User Service, including one listing in the directory, is furnished at the rate of fifty percent of the individual business line rate.

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(D)(N)

(D)(N)

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(D)(N)

(D)(N)

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(C)

(C)

(C)

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

- Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service.
- In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs:
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP) Food stamps b.

c.

- Supplemental Security Income (SSI)
 Federal Public Housing Assistance/Section 8 d.
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's free lunch program
- Temporary Assistance for Needy Families (TANF) aka Family Independence Program.
- 3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
- 4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

- 1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
- Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
- A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
- 4. a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate.
 - The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) The Access Recovery Charge, National Exchange Carrier Association, Inc. Tariff F.C.C. No. 5, Access Service, End, and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
 - The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
 - The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
 - The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
- 5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
- Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

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Jon Cribbs, President Kaleva Telephone Company 9462 Osmo St. - PO Box 6 Kaleva, MI 49645

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2nd Revised Sheet No. 11.1 Cancels 1st Revised Sheet No. 11.1

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in Michigan Exchange Carriers Association, Inc. (MECA) Tariff M.P.S.C No. 25(U) Part XVII applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

 $\frac{1}{2}$

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

(D)

(D)

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SERVICE CHARGES

A. GENERAL

1. a. The Service Charges covered herein are applicable in connection with the establishment of telephone service and additions of other services b. Service

charges as listed herein apply to regulated and unregulated service.

(C)

2. Service Charges

- a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same account.
- b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc.) for work required in the central office and outside and plant, including restoral of service after temporary disconnection of service for nonpayment.

3. Customer Premises

- a. A <u>premises</u> is a building, portion of a building on the same continuous property occupied by the customer in the conduct of his business or occupied by the customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
 - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.
 - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space inthe two buildings and not principally used as a walkway.

Rates formerly on this sheet are now on Sheet No. 12.2.

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Jon Cribbs, President Kaleva Telephone Company 9462 Osmo St. - PO Box 6 Kaleva, MI 49645

1st Revised Sheet No. 12.1 Cancels Original Sheet No. 12.1

LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

4. Additional Conditions

- a. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
- b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer or do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified chages will be made equal to the additional cost involved.

5. Transfer of Service and Charge of Name

- a. Where a service is continued intact but there is a change in the party known as the customer (change of interest) together with a change in the name by which the customer is known to the Telephone Company (change of name) Service Ordering Charges apply.
- b. Where service subscribed for by one party (but not used by the subscriber for the use of a second party is takenover intact by the latter, Service Connection Charges do not apply.

6. Restoral of Service

- a. Service discontinued by the Telephone Company because of nonpayment, when the service has not been disconnected, is subject to the Restoral of Service Charge.
- b. When service is rendered inoperative by fire or other causes beyond the control of the customer, which render the premises unfit for occupancy, the same service will be re-established at the same of different location, at the option of the customer, with Service or Installation Charge.
- 7. Change of Number Charge. When the customer requests the assignment of a different phone number than that originally assigned by the company. (N)
- 8. Move Local Service Charge. When the customer requests the premises at which local service is provided be moved to a different service address. (N)

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SERVICE CONNECTION CHARGES

B. SERVICE CHARGES

1.	Service	Ordering	Charge

a. Initial Service Order, per order

Applies to any new customer's service order \$20.00 (I)

b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change or add to the service; additional central office lines, et cetera. \$10.00 (I)

2. Central Office work, per line

Line connection \$20.00 (I)
Other \$15.00 (I)

3. Restoral of Service Charge \$25.00 (I)

4. Number Change Charge \$25.00 (N)

5. Move Local Service Charge \$30.00 (N)

6. Installation of Phone Jacks

First Jack \$40.00 (N) Additional Jack \$25.00 (N)

7. Sale of Phone Jack Equipment for Customer Installation

Wall Jack \$15.00 (N)
Desk Jack \$10.00 (N)

8. Site Visit Charge for Work on Customer Side of Network Interface \$40.00 (N)

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FEDERAL PROGRAMS

1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

- 1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 et. seq., eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
- 2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 et seq., eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
- 3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 et seq.

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

- 1. In accordance with 47 CFR 54.601 et. seq., the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
- 2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 et. seq.
- 3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 et. seq.
- 4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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