



February 28, 2020

Robin Ancona  
Director, Telecommunications Division  
Michigan Public Service Commission  
7109 W. Saginaw Hwy.  
P.O. Box 30221  
Lansing, MI 48909

Dear Ms. Ancona:

RE: Kaleva Telephone Company Tariff M.P.S.C. No. 1(R)  
TAM Transmittal No. 1

Enclosed is one copy of Kaleva Telephone Company's Tariff M.P.S.C. No. 1(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

The revisions to Tariff M.P.S.C. No. 1(R) revise and add certain service charges.

Kaleva Telephone Company's tariffs and transmittal letters can be viewed in their entirety at <http://telecommich.org/tariffs>.

The effective date of these changes is March 1, 2020.

If you have any questions regarding the above, please contact our office.

Yours truly,

A handwritten signature in black ink that reads "Scott Stevenson". The signature is written in a cursive, flowing style.

Scott Stevenson  
President

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Issued: February 28, 2020

Effective: March 1, 2020

Issued under the authority of Public Act 179 of 1991 as amended,  
and Case No. U-17019

Jon Cribbs, President  
Kaleva Telephone Company  
9462 Osmo St. - PO Box 6  
Kaleva, MI 49645

(231) 362-3111  
jcribbs@kaltelco.net

LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

A. GENERAL

1. a. The Service Charges covered herein are applicable in connection with the establishment of telephone service and additions of other services b. Service charges as listed herein apply to regulated and unregulated service. (C)
2. Service Charges
  - a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same account.
  - b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc.) for work required in the central office and outside and plant, including restoral of service after temporary disconnection of service for nonpayment.
3. Customer Premises
  - a. A premises is a building, portion of a building on the same continuous property occupied by the customer in the conduct of his business or occupied by the customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
    - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.
    - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space inthe two buildings and not principally used as a walkway.

Rates formerly on this sheet are now on Sheet No. 12.2.

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LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

4. Additional Conditions

- a. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
- b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer or do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

5. Transfer of Service and Charge of Name

- a. Where a service is continued intact but there is a change in the party known as the customer (change of interest) together with a change in the name by which the customer is known to the Telephone Company (change of name) Service Ordering Charges apply.
- b. Where service subscribed for by one party (but not used by the subscriber for the use of a second party is takeover intact by the latter, Service Connection Charges do not apply.

6. Restoral of Service

- a. Service discontinued by the Telephone Company because of nonpayment, when the service has not been disconnected, is subject to the Restoral of Service Charge.
- b. When service is rendered inoperative by fire or other causes beyond the control of the customer, which render the premises unfit for occupancy, the same service will be re-established at the same or different location, at the option of the customer, with Service or Installation Charge.

7. Change of Number Charge. When the customer requests the assignment of a different phone number than that originally assigned by the company. (N)

8. Move Local Service Charge. When the customer requests the premises at which local service is provided be moved to a different service address. (N)

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LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CONNECTION CHARGES

B. SERVICE CHARGES

1. Service Ordering Charge

a. Initial Service Order, per order

Applies to any new customer's service order \$20.00 (I)

b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change  
or add to the service; additional central office lines, et cetera. \$10.00 (I)

2. Central Office work, per line

Line connection \$20.00 (I)

Other \$15.00 (I)

3. Restoral of Service Charge

\$25.00 (I)

4. Number Change Charge

\$25.00 (N)

5. Move Local Service Charge

\$30.00 (N)

6. Installation of Phone Jacks

First Jack \$40.00 (N)

Additional Jack \$25.00 (N)

7. Sale of Phone Jack Equipment for Customer Installation

Wall Jack \$15.00 (N)

Desk Jack \$10.00 (N)

8. Site Visit Charge for Work on Customer Side of Network Interface

\$40.00 (N)

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