

October 19, 2011

Robin Ancona Director Telecommunications Division Michigan Public Service Commission 6545 Mercantile Way P.O. Box 30221 Lansing, MI 48909

Dear Ms. Ancona:

RE: Allendale Telephone Company – Tariffs M.P.S.C. No. 1(R), 2(R), 6(R), 7(R), 13(R)

and 31(R)

TAM Transmittal No. 7

Enclosed for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq, are revised sheets to the above-referenced Allendale Telephone Company ("Allendale") M.P.S.C. Tariffs. Allendale's M.P.S.C. Tariffs can be viewed in their entirety at http://telecommich.org/news/?newsid=197. The sheets that contain changes can be viewed at http://www.telecommich.org/news/?newsid=166. The effective date of these changes is October 10, 2011.

These tariff revisions are made pursuant to the Commission's October 4, 2011 Order in Case No. U-16835 to reflect the expansion of Allendale's basic local exchange license territory to include the Drenthe, Holland and Zeeland exchanges of the Drenthe Telephone Company, and Allendale's provision of service in such exchanges.

If you have any questions regarding the above, please contact Mike Holmes of our office.

Yours truly,

Scott Stevenson President

SS/ma

Cc: Wendy Thelen

Darren Moser Mike Osborne

TABLE OF CONTENTS AND CHECK LIST

	Sheet <u>No.</u>	Revision <u>No.</u>		Sheet <u>No.</u>	Revision No.
Title Page	1	Original	Joint User Service	9	1 st Revised
Table of Contents and Check List	2*	17 th Revised	Trunk Lines	10	1 st Revised
Index of Exchanges	3*	2 nd Revised	Pay Stations	11 11.1	2 nd Revised 2 nd Revised
Application and Arrangement of Tariff	4	Original	Service Connection, Restoral of Service, Service Charges	12* 12.1 12.2*	2 nd Revised 1 st Revised 2 nd Revised
Application of Boundary Designations	5 5.1*	2 nd Revised Original	Common Chianges	12.3*	Original
Local Service Rates	6* 6.1* 6.2* 6.3* 6.4*	6 th Revised 7 th Revised 2 nd Revised Original Original	Lifeline Service	14* 14.1*	8 th Revised 3r ^d Revised
Map Sheet Boundary Description	7 7.1 7.2* 7.3* 7.4*	1 st Revised 1 st Revised Original Original Original	Federal Programs	15	Original
Combination Main Station Service	8	1 st Revised			

Issued: October 7, 2011 Effective: October 10, 2011

^{*}New or Revised Sheet

INDEX OF EXCHANGES SHOWING TOWNSHIPS AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA

Exchange	Incorporated Village	Township	County	
Allendale	None	Allendale Blendon Georgetown Olive Polkton	Ottawa	
		Robinson		
Drenthe	None	Zeeland	Ottawa	(N)
		Jamestown	Ottawa	(14)
	None	Overisel	Allegan	
		Salem	Allegan	
Holland	Holland	Holland	Ottawa	
		Olive	Ottawa	
		Park	Ottawa	
		Port Sheldon	Ottawa	
		Fillmore	Allegan	
		Laketown	Allegan	
Zeeland				
	Zeeland	Holland	Ottawa	
		Zeeland	Ottawa	
		Fillmore	Allegan	
		Overisel	Allegan	(N)

Issued: October 7, 2011 Effective: October 10, 2011

TELEPHONE EXCHANGE SERVICES

BOUNDARY DESIGNATIONS

Exchange - Drenthe

A. GENERAL

- Application of Boundary Designations
 - a. Boundaries for the Exchange is designated on the map in Tariff M.P.S.C. No. 1(R).
 - Each establishment is within only one Exchange area except as provided in c. below.
 - c. Where the boundary is designated as a road (street or highway) the area includes that side of the highway on which are located the general plant facilities serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire using not more that one additional pole; when the general facilities are located on the far side of the boundary, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional poles.
 - d. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.
 - e. Where the boundary is designated as a river (stream) or railroad each side of the river or railroad is in a different service area.
 - f. Where the boundary divides a lake the shore of the lake is in different service areas in accordance with the boundary designation at the shoreline.
 - g. Where the boundary is designated as a Township Section Line or a specified distance from a Township Section Line, customers are served in accordance with their location with respect to such boundary line. When such a line is other that the section line or one-quarter or one-half mile from a section line the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Tariff Map Sheet.

Issued: October 7, 2011 Effective: October 10, 2011

A. GENERAL

 The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.

3. The rates shown below (except for Semi-Public Service) entitle the customer to messages without other charges to all stations bearing the designation of a central office of the following exchanges, which comprises the Local Service Area:

ALLENDALE AREA:	ALLENDALE*	BORCULO	GRAND RAPIDS
	MARNE	CONKLIN	COOPERSVILLE
	FRUIT PORT	GRAND HAVEN	HOLLAND
	HUDSONVILLE	RAVENNA	ZEELAND
POLKTON AREA:	ALLENDALE*	COOPERSVILLE	GRAND RAPIDS

MARNE BORCULO CONKLIN FRUIT PORT GRAND HAVEN HOLLAND HUDSONVILLE RAVENNA ZEELAND

DRENTHE EXCHANGE	DRENTHE JAMESTOWN HUDSONVILL	ZEELAND HAMILTON	BORCULO HOLLAND	(N)
HOLLAND EXCHANGE	HOLLAND HAMILTON DRENTHE	BORCULO SAUGATUCK	GRAND HAVEN ZEELAND	
ZEELAND EXCHANGE	ZEELAND HAMILTON JAMESTOWN	BORCULO DRENTHE	HUDSONVILLE HOLLAND	

^{*} Allendale Exchange includes both the Allendale and Polkton areas.

3. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party.

(N)

Issued: October 7, 2011 Effective: October 10, 2011

Exchange: Allendale (N)

B.1 BASIC SERVICE RATES, MONTHLY RATES

Class of Service

		6 or fewer lines	/ or more lines	EDUCATIONAL	:
Busines	s: One-Party line	\$23.53	\$21.03	\$21.03	
	One-Party trunk	\$23.53	\$21.03	\$21.03	
Residen	ce: One-Party				All \$19.73

Basic local exchange service installed after December 31, 2001, will include touch calling service at no additional charge above the rates listed for the class of service installed. Residence One-Party in service at January 1, 2002, that did not have touch calling service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.50 during the period that line is in continual service after December 31, 2001 and touch calling service is not affirmatively added as an auxiliary service. Business One-Party line and Business One-Party trunk in service at January 1, 2002, that did not have touch calling service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.50 during the period that line is in continual service after December 31, 2001 and touch calling service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not quality for any future touch calling service credit.

Issued: October 7, 2011 Effective: October 10, 2011

B.2 BASIC SERVICE RATES, MONTHLY RATES

Class of Service

6 or fewer lines 7 or more lines EDUCATIONAL

Business:
One-Party line \$21.12 \$18.62 \$18.62

Residence:
One-Party
(N)

Issued: October 7, 2011 Effective: October 10, 2011

One-Party

(N)

LOCAL TELEPHONE EXCHANGE SERVICE

B.3 BASIC SERVICE RATES, MONTHLY RATES

Class of Service

6 or fewer lines 7 or more lines EDUCATIONAL

Business:
One-Party line \$21.12 \$18.62 \$18.62

Residence:

Issued: October 7, 2011 Effective: October 10, 2011

Exchange: Zeeland (N)

B.4 BASIC SERVICE RATES, MONTHLY RATES

Class of Service

6 or fewer lines 7 or more lines EDUCATIONAL

Business:

One-Party line \$21.12 \$18.62 \$18.62

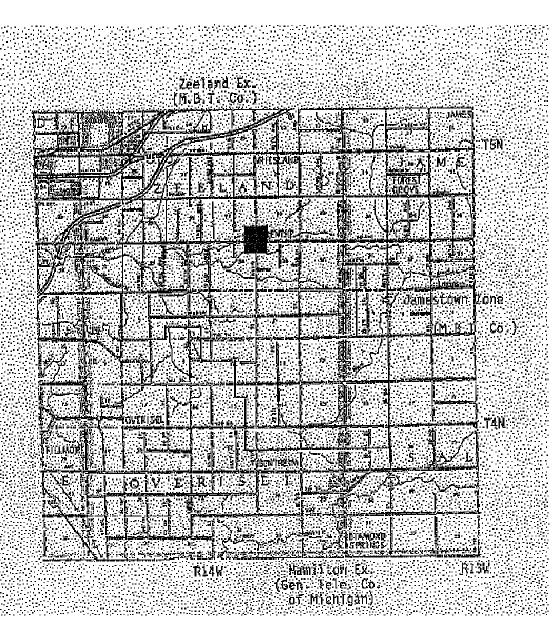
Residence:
One-Party
All
\$21.50

Issued: October 7, 2011 Effective: October 10, 2011

EXCHANGE SERVICE AREA

Licensed to Serve

Exchange: Drenthe



Issued: October 7, 2011 Effective: October 10, 2011

EXCHANGE AREA DESCRIPTION Licensed

to Serve – Exchange Drenthe

Commencing at the NW corner of Section 32, T5N, R14W, Zeeland Twp., Ottawa County, East to SW corner Section 28, North to the NW corner Section 28, East to the South 1/4 post of Section 22, North to the North 1/4 post of Section 22, East to the North 1/4 post of Section 23, South to the South 1/4 post of Section 23, East to the NE corner of Section 30, T5N, R13W, Jamestown Twp., South to the East 1/4 post of Section 31, West to the North 1/8 post of the Southwest 1/4 of Section 31, thence South to the South 1/8 post of the Southwest 1/4 of Section 6, T4N, R13W, Salem Twp., Allegan County, East to the Northeast corner of Section 7, South to the East 1/4 post of Section 19, West to the South 1/8 post of the Northeast 1/4 of Section 15, North to the center post of Section 10, West to South 1/8 post of the Northeast 1/4 of Section 9, North to the center post of the Southeast 1/4 of Section 4, West to the East 1/8 post of the Southeast 1/4 of Section 5, South to the Southeast corner of Section 5, West to the Southwest corner of Section 5, North to the point of beginning.

Issued: October 7, 2011 Effective: October 10, 2011

HOLLAND AND ZEELAND EXCHANGE AREA DESCRIPTIONS

Licensed to Serve

Legal Descriptions and Maps

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

<u>Exchange</u> <u>Incumbent Local Exchange Carrier</u>

Holland Ameritech Michigan Zeeland Ameritech Michigan

Issued: October 7, 2011 Effective: October 10, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

By: Mike Osborne, General Manager Allendale, Michigan

SERVICE CHARGES

A. General

- 1. a. The Service Charges covered herein are applicable in connection with the establishment of local telephone exchange service and additions of other services
 - b. Service charges as listed herein apply to regulated service.

2. Service Charges

- a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all regulated work or service(s) ordered at the same time for the same account.
- b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc.) for work required in the central office and outside and plant, including restoral of service after temporary disconnection of service for nonpayment.
- c. Service charges apply to a suspension of service consisting of one line connection charge per line suspended
 (N)
 and one charge for establishment of service as set forth under service charges, billable on suspension of service (N)
 with no additional service charge upon restoral of the suspended service to full rate.
 (N)

3. Customer Premises

- a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer in the conduct of his business or occupied by a customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
 - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.
 - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actual used as a continuation of the space in the two buildings and not principally used as a walkway.

4. Additional Conditions

- Service Charges are in addition to all other applicable rates and charges associated with the service being provided.
- b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

Issued: October 7, 2011 Effective: October 10, 2011

2nd Revised Sheet No. 12.2 Cancels 1st Revised Sheet No. 12.2

LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

B. Service Charges Exchange: Allendale (N)

- 1. Service Ordering Charge
 - a. Initial Service Order, per order

Applies to any new customer's service order \$ 15.00

b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change or add to the service; additional central office lines, et cetera

9.00

2. Line Connection Charge

Per Line 17.00

The rate for line connection charge does not exceed the aggregate of the rates in effect as of May 1, 2000, as ordered by the M.P.S.C. for the installation charges for basic local exchange service and Touchcall. Line connection charge on May 1, 2000 for basic local exchange service was \$12.00. The installation charge for on May 1, 2000 for Touchcall was \$5.00.

3. Restoral of Service Charge

Subsequent service order and line connection charges apply.

Issued: October 7, 2011 Effective: October 10, 2011

SERVICE CHARGES

B. SERVICE CHARGES

Exchanges: Drenthe, Holland and Zeeland

1. Service Ordering Charge

(N)

(N)

a. Initial Service Order, per order

Applies to any new customer's service order \$12.00

b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change or add to the service; telephone number change, suspension of service (vacation); restoral of service after disconnect for nonpayment; additional central office lines, et cetera.-

\$ 7.00

2. Line Connection Charge

Per Line \$ 12.00

3. Restoral of Service Charge

Where service has been disconnected for non payment of any charges due to failure of sub- scriber to establish credit in accordance with regulations.

For reconnecting all services and facilities being provided at one location, business or residence.

\$ 12.00

Issued: October 7, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

Effective: October 10, 2011

LIFELINE SERVICE

A. DESCRIPTION

- 1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service.
- 2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs:
 - Medicaid
 - b. Food stamps
 - Supplemental security income
 - d. Federal public housing assistance
 - Low-income home energy assistance program e.
 - f. National school lunch program's free lunch program
 - Temporary assistance for needy families
- Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access 3. to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; singleparty service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
- 4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

- Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service. 1.
- Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence. 2.
- 3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
- A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for 4. Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate.
 - The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service; and (2) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
 - The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
 - The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
 - The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
 - 5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
 - Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular tariff rates and charges would apply.

Effective: October 10, 2011 Issued: October 7, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

(D)

LOCAL TELEPHONE EXCHANGE SERVICE LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25(U)-Part XVII-Allendale, 17ALL1.2.1 applies per exchange access (C) line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

D. LINK UP PROGRAM

- A discount on the line connection charges, specified elsewhere in this tariff, is also available to qualifying customers, for the installation or transfer of service from one residential premises to another.
 - 2. a. In order to be eligible for the Link Up Program, a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer.
 - A qualifying customer may receive a reduction in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence of half the customary charge or \$30.00, whichever
 - A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect subscribers to the network. These charges do no include any permissible security deposit requirements.
 - d. A qualifying customer may choose one or both of the programs set forth in 2.a. and 2.b. of this section.
 - A qualifying customer can receive the benefits of the Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

Issued: October 7, 2011 Effective: October 10, 2011

AUXILIARY SERVICES

TABLE OF CONTENTS AND CHECK LIST

	Sheet <u>No.</u>	Revision No.
Title Page	1	1st Revised
Table of Contents and Check List	2 *	5th Revised
General	3	Original
Group Alerting Service	4	1st Revised
Directory Listings	5* 5.1 5.2	2nd Revised 1st Revised 1st Revised
Touchcall	6	3rd Revised
Universal Emergency Number Service	7 7.1 7.2 7.3 7.4 7.5	Original 1st Revised Original Original 1st Revised 1st Revised
DID Service	8 8.1	Original 1st Revised
Blocking Service	9* 9.1*	Original Original

Issued: October 7, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

Effective: October 10, 2011

^{*} New or Revised sheet

2nd Revised Sheet No. 5 Cancels 1st Revised Sheet No. 5

(C)

AUXILIARY SERVICES DIRECTORY LISTINGS

A. GENERAL

- Directory Listing regulations and charges apply to listings in the regular alphabetical list of names of customers.
- 2. A single listing in the alphabetical section of an appropriate directory is provided without extra charge to each customer to local telephone exchange service.
- 3. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate directory service.
- 4. The length of any listing is limited to one line by the use of abbreviations when the dearness of the listing and the identification of the customer are not impaired thereby. When more than one line is required to properly list the customer, no additional charge is made.
- The Telephone Company does not list in the alphabetical section of the telephone directory any name unless it is registered, if and as required by law, and, in any event, unless the customer is actually engaged in business or in a profession under that name or is generally known by that name. It likewise does not so list any name which is likely to mislead or deceive the public as to the identity of the customer, or which is inserted for advertising purposes, or which is more elaborate than is reasonably necessary to identify the customer. The Telephone Company will withdraw any listing which is found to violate the above rule.

Issued: October 7, 2011 Effective: October 10, 2011

AUXILIARY SERVICES AND EQUIPMENT BLOCKING SERVICE

A. GENERAL

- Blocking service provides residence and business customers with the ability to block access from a
 particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or
 prefix must be dialed.
- 2. The two types of Blocking Service available are 900 Blocking Service and 976 Blocking Service.
 - a. 900 Blocking Service blocks access to all telephone numbers for which the 900 NPA must be dialed.
 - b. 976 Blocking Service blocks access to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.
- 3. The service is classified as a local exchange telecommunications service.

B. CONDITIONS

- The Company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- Blocking Service is available only for blocking access to all 900 NPA or 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA or 976 prefix telephone numbers.
- The Company shall not terminate telephone service to its subscribers solely for the non-payment of 900 or 976 charges.
- 4. The Company shall remove billed 900 and 976 charges from an end user's bill under the following conditions:
 - a. The Company provides billing service to the 900 or 976 provider:
 - b. This is the end user's initial contact with the Company disputing 900 or 976 charges;
 - c. The 900 or 976 charges were incurred without the end user's consent or knowledge.
- When 900 or 976 charges are removed from an end user's bill and where network facilities permit, the Company will recommend blocking service to the end user to avoid future unauthorized use of 900 and 976 services.
- 6. If the end user refuses Blocking Services, future 900 and 976 charges will not be removed from the end user's bill unless otherwise justifiable.
 - a. If the end user refuses to pay for justified charges and after refusing blocking, the Company may initiate mandatory blocking at no charge to the subscriber.
 - b. When mandatory blocking has been imposed, access to 900 and 976 Service will be denied until outstanding charges have been paid in full.

Issued: October 7, 2011 Effective: October 10, 2011

AUXILIARY SERVICES AND EQUIPMENT BLOCKING SERVICE

C.	RATES		$CH\Delta$	RGES
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1. The blocking request will be provided without charge.

Issued: October 7, 2011 Effective: October 10, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

By: Mike Osborne, General Manager Allendale, Michigan

GENERAL REGULATIONS

TABLE OF CONTENTS AND CHECKLIST

	Sheet <u>No.</u>	Revision No.		Sheet <u>No.</u>	Revision No.
Title Page	1	Original	Payments and Deposits	10 10.1*	Original 1 st Revised
Table of Contents and Check List	2 *	3rd Revised		10.2	Original
Subject Index	3 3.1 3.2	Original Original 1st Revised	Cancellation For Cause	11 11.1 11.2	Original Original Original
Application	4	Original	Construction, Installation and Maintenance Charges	12 12.1 12.2	Original Original Original
Definitions	5 5.1	Original Original	Maintenance Gharges	12.3 12.4	Original Original Original
Classification and Use of Telephone Service	-	Original 1st Revised 1st Revised	General, Mileage Measurement	13 13.1	Original Original
Liability of Telephone Company	7*	1 st Revised	General, Authorized Connection	14	Original
Provision, Ownership and Maintenance of Facilities		1st Revised Original Original	General, Authorized Connection	15 15.1	1st Revised 1st Revised
Establishment and Furnishing of Servic and Facilities	9* e 9.1	1 st Revised Original		15.2 15.3	1st Revised 1st Revised

Issued: October 7, 2011 Effective: October 10, 2011

^{*} new or revised sheet

GENERAL REGULATIONS LIABILITY OF TELEPHONE COMPANY

A. LIABILITY FOR DAMAGES

The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in facilities occurs.

The services furnished by the Company, in addition to the limitation set forth preceding, also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, delays, errors or defects in transmission or other Injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, a. caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or b. not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.

B. USE OF LINES OF OTHER COMPANIES

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

C. DIRECTORY ERRORS AND OMISSIONS

As a part of the service a directory for each exchange is published from time to time, but as experience demonstrates that errors and omissions will occur with more or less frequency, the Telephone Company is not liable for errors in or omissions from directories except in cases where a specific charge has been made for a listing; in no event shall the Telephone Company be liable for any such error or omission beyond the amount of such charge.

D. DEFACEMENT OF PREMISES

The Telephone Company is not liable for any unavoidable defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or from the installation or removal thereof.

Issued: October 7, 2011 Effective: October 10, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

By: Mike Osborne, General Manager

Allendale, Michigan

(N)

(N)

GENERAL REGULATIONS

ESTABLISHMENT AND FURNISHING OF SERVICE AND FACILITIES

A. APPLICATIONS

- 1. Applications for service and facilities made verbally or in writing become contracts upon the establishment of the service or facility.
- 2. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such change.
- The contract, or any rights acquired thereunder by the customer may not be assigned or in any manner 3. transferred except with the consent of the Telephone Company.

B. INITIAL PERIOD OF SERVICE

- Unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, the minimum contract period is one month from the date service is established and the minimum charge is the established rate for one month.
- 2. In lieu of contracts for the required initial period, the Telephone Company may permit the payment of special installation charges or termination charges, the regular Service Connection Charges and installation charges to apply in addition.
- 3. Change of Customer with Continuity of Service

An applicant who qualifies for the establishment of service may take over the existing service of a subscriber without an interruption of that service.

Retention of the same telephone number is contingent on the applicant's compliance with all of the following conditions:

Residence Service

- (1) The existing customer concurs with the request to take over the telephone number.
- (2) Applicant and the existing customer are members of the same household and have shared the telephone service.
- (3) The applicant agrees to pay all outstanding charges and assume all contractual obligations against the telephone number. (The Company will provide an itemization of all charges incurred by the previous customer before the applicant is required to elect to assume the charges and obligations or accept a telephone number change.)

b. **Business Service**

By:

- The existing customer concurs with the request to take over the telephone number.
- Applicant assumes responsibility for all outstanding changes and all other contractual obligations against the telephone number.
- Re-establish a Non-Working Telephone Number 4.

The Company may accommodate the request of an applicant for assignment of an available telephone number listed in the current directory, provided the listed subscriber concurs with the assignment and the applicant assumes responsibility for all outstanding charges and all other contractual obligations against the telephone number.

2. Contracts for service or facilities may not be terminated except upon advance notice to the Company, at which time there is due and payable all unpaid charges or guarantees for the period the service, equipment or facilities have been furnished, and all applicable minimum and termination charges.

Effective: October 10, 2011

Issued: October 7, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

Mike Osborne, General Manager Allendale, Michigan (N)

(N)

GENERAL REGULATIONS PAYMENTS AND DEPOSITS

C. Deposits (Continued)

- Applicants or customers who request service in a location where the equipment may be subject to loss
 or damage through theft, vandalism or other reasons involving a responsibility on the part of the
 customer may be required to make suitable deposit to cover that responsibility, such deposit not to
 exceed the value of the equipment furnished.
- 3. Simple interest Interest on deposits applies at the same rate for Business and Residence services as specified under the "Consumer Standards and Billing Practices, Residential Telephone Service."
- 4. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

D. ADJUSTMENT OF CHARGES

- Adjustment of charges will be made when billing errors are brought to the attention of the Company. The
 adjustment (additional billing or refund) will be determined from records without regard to time period except
 as provided in the Statute of Limitations. Refunds due the customer will be paid with interest on any
 amounts for service supplied over one year from the date the billing inquiry was initiated, at the interest rate
 specified for credit deposits.
- 2. The rate schedules set forth in the various tariffs of the Telephone Company do not include any amounts resulting from any taxes, fees, or exactions imposed by or for any municipal corporation or other political subdivision or local agency of government against the Telephone Company, its property or its operations, excepting only taxes imposed generally on corporations.
- 3. In order to prevent other subscribers from being compelled to share such impositions, the amounts resulting from any such taxes, fees, or exactions imposed against the Telephone Company, its property, or its operations, excepting only taxes imposed generally on corporations, shall be billed pro rata by the Telephone Company to its exchange subscribers within the limits of the municipal corporation, or other political subdivision or local agency of government by or for which such taxes, fees or exactions are imposed.

E. TEMPORARY DISCONTINUANCE FOR NONPAYMENT

- 1. Where service has been temporarily denied in accordance with the provisions of this Tariff and the service is re-established, or where on account of nonpayment of charges an agent of the Telephone Company visits the premises of the customer to remove the equipment and because of payment does not discontinue the service, a subsequent order charge, line charge and premise visit charge applies. This charge covers the customer's entire service and facilities, being dependent of the number of units involved, and is in addition to all other charges due.
- Where service has been actually discontinued and upon payment of all charges due, the service will be re-established on the basis of a new application for service and the payment of the charges associated with such application.

Issued: October 7, 2011 Effective: October 10, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

By: Mike Osborne, General Manager Allendale, Michigan

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PUBLIC MOBILE CARRIER SERVICES TABLE OF CONTENTS AND CHECK LIST

A. TABLE OF CONTENTS

Sheet	1	Title Page	
	2	Table of Contents and Check List	
	3	Subject Index	
	4	General Provisions	
	5	Definitions	
	6	Description of Service	
	7	General Regulations	
	8	Rates and Charges	

B. CHECK LIST

Sheet No.	Revision	Sheet No.	<u>Revision</u>
1	Original	7	Original
2 *	3rd Revised	7.1	1st Revised
3	Original	7.2	2nd Revised
4	1st Revised	7.3	Original
5 *	3rd Revised	7.4	Original
5.1	Original	7.5	1st Revised
6	1st Revised	8	1st Revised
6.1	1st Revised	8.1	1st Revised
		8.2	1st Revised
		8.3	Original
		8.4	1st Revised

* new or revised sheet

Issued: October 7, 2011 Effective: October 10, 2011

PUBLIC MOBILE CARRIER SERVICE DEFINITIONS

Access Minutes - The term "Access Minutes" denotes that usage of exchange facilities for the purpose of calculating chargeable usage. On the originating end, usage is measured from the time the originating end user's call is delivered by the LEC and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends shall terminate when the called or calling party disconnects. Solely for purposes of this tariff for PMC payments to the Company, access minutes only apply to intraLATA traffic not received paid by the Company. Access minutes are summed over each billing period as described in the Company's Tariff M.P.S.C. No. 25, 6.8.4.

<u>Authorized Services</u> - Those domestic public cellular communications services which the Public Mobile Carrier lawfully provides on an interconnected basis.

Company's Tariff – As used in this tariff refers to MECA Tariff M.P.S.C. 25U.

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End Office Wire Center (EOWC) - The central office trunking entity where telephone loops are terminated for purposes of interconnection to each other and to the network.

Equal Access End Office (EAEO) - An end office which provides access whose overall quality is equal within a reasonable range to that which is applicable to all customers.

<u>Interconnection Service</u> - The term interconnection service refers to all LEC provided wiring, cable and facilities up to the Point of Termination (POT).

Local Exchange Company's system - The communications network of the LEC and its connecting companies.

<u>Mobile Telephone Switching Office (MTSO)</u> - The location of a PMC's switching system at which connections to the PMC's customer's are terminated for purposes of interconnection to each other and to trunks interfacing with the public switched network. (The term MTSO normally designates the switching office of the PMC, but could be any location mutually agreed upon by the LEC and the PMC, in accordance with the terms of this tariff.)

Originating Direction - the use of PMC service for the origination of calls from enduser customers to a PMC's POT/POI.

Outpulsing - A service which provides called telephone number information from LEC end offices to a PMC MTSO.

Point of Termination (POT)/Point of Interconnection (POI) - The demarcation point within a PMC designated location at which the LEC's responsibility for the provision of interconnection ends.

<u>Public Mobile Carrier (PMC)</u> - Exchange message telecommunications common carriers authorized by the Federal Communications Commission (FCC) under FCC Rules Part 22 or 80 (47 CFR 22, and 47 CFR 80) within the State of Michigan which utilize radio as the principal means of connecting their end-user subscribers with the public switched telephone network. PMCs provide Public Mobile Services and/or Public Coast Station Services as defined by the FCC.

Issued: October 7, 2011 Effective: October 10, 2011

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq, and Michigan Public Service Commission Order, October 4, 2011 in Case No. U-16835.

By: Mike Osborne, General Manager Allendale, Michigan

Schedule of Rates, Charges and Regulations Governing

PRIMARY BASIC LOCAL EXCHANGE SERVICE

Applying in the Exchanges of this Company In Michigan as listed in the Company's M.P.S.C. No. 1R Index of Exchanges

THE TELEPHONE COMPANY IS DISCONTINUING
THE OFFERING
OF PRIMARY BASIC LOCAL EXCHANGE
SERVICE (PBLES) AS OF THE EFFECTIVE DATE BELOW.
SHEETS 1-8.1 OF TARIFF M.P.S.C.
NO. 31(R) ARE HEREBY RESCINDED.

Issued: October 7, 2011 Effective: October 10, 2011