

Schedule of Rates and Charges
and
Regulations Governing
BASIC LOCAL EXCHANGE SERVICE (C)

Applying in the exchanges of this Company in Michigan
As designated in the Subject Index in MPSC Tariff No. 1R

No rates, in part or entirely, are governed by franchises.

Issued: October 2, 2020

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By: Bruce Moore, President, 397 US 41 N, Carney, Michigan 49812-0086, 906-639-5000

Michigan Public Service
Commission

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CHECK LIST

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1 st Revised Sheet No. 4	Effective October 5, 2020
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BASIC LOCAL EXCHANGE SERVICE (C)
APPLICATION AND GENERAL PROVISIONS

A. APPLICATION

1. This Tariff governs the Basic Local Exchange Service of Michigan Central Broadband Company – hereinafter referred to as the Telephone Company or Company – in Exchanges in Michigan as designated herein. (C)
2. Basic Local Exchange Service is that of furnishing facilities for telephone intercommunication for Customers within a Local Calling Area. (C)
3. The provision of service under this Tariff is subject to regulations specified in other applicable the MPSC tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a change regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increase rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (M) Signifies a moved rate, treatment or regulation.

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BASIC LOCAL EXCHANGE SERVICE

(C)

INDEX OF EXCHANGES SHOWING INCORPORATED VILLAGES,
TOWNSHIPS AND COUNTIES WITHIN THE EXCHANGE SERVICE AREA

<u>Exchange</u>	<u>Incorporated Villages</u>	<u>Township</u>	<u>County</u>
Amble		Winfield	Montcalm
		Deerfield	Mecosta
Chester		Otsego Lake	Otsego
		Chester	Otsego
		Charlton	Otsego
		Bagley	Otsego
		Lovells	Crawford
Grace Harbor		Bearinger	Presque Isle
Manistee River		Beaver Creek	Crawford
		Bear Lake	Kalkaska
		Excelsior	Kalkaska
		Oliver	Kalkaska
		Garfield	Kalkaska

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BASIC LOCAL EXCHANGE SERVICE

(C)

(D)

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BASIC LOCAL EXCHANGE SERVICE

(C)

DESCRIPTION OF SERVICE (CONT'D)

B. LOCAL CALLING AREAS

The Local Calling Area is set forth below and its determined with reference to the home Exchange to which Customer's local access line is assigned. The Local Calling Area includes all Stations bearing the designation of the central office of the following Exchanges:

(C)

<u>Home Exchange</u>	<u>Local Calling Area</u>
AMBLE	AMBLE, CORAL, HOWARD CITY, LAKEVIEW, MORLEY
CHESTER	CHESTER, GAYLORD, GRAYLING, LEWISTON
GRACE HARBOR	CHEBOYGAN, GRACE HARBOR, ONAWAY, ROGERS CITY
MANISTEE RIVER	GRAYLING, HIGGINS LAKE, KALKASKA, LAKE OF THE NORTH, MANCELONA, MANISTEE RIVER, MOORESTOWN, SOUTH BOARDMAN

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BASIC LOCAL EXCHANGE SERVICE (C)
DESCRIPTION OF SERVICE (CONT'D)

(D)

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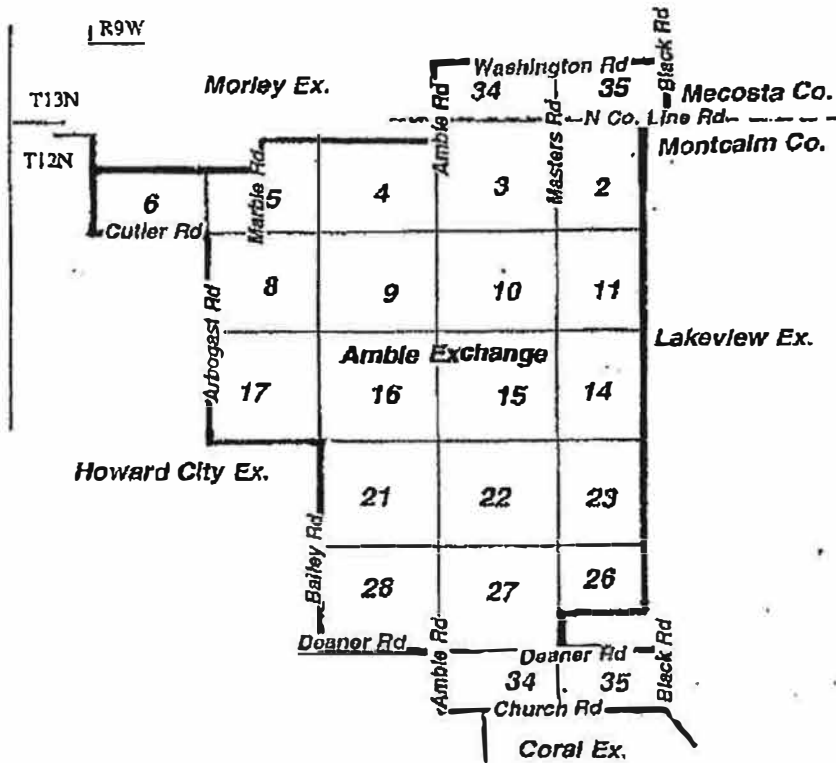
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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **AMBLE**



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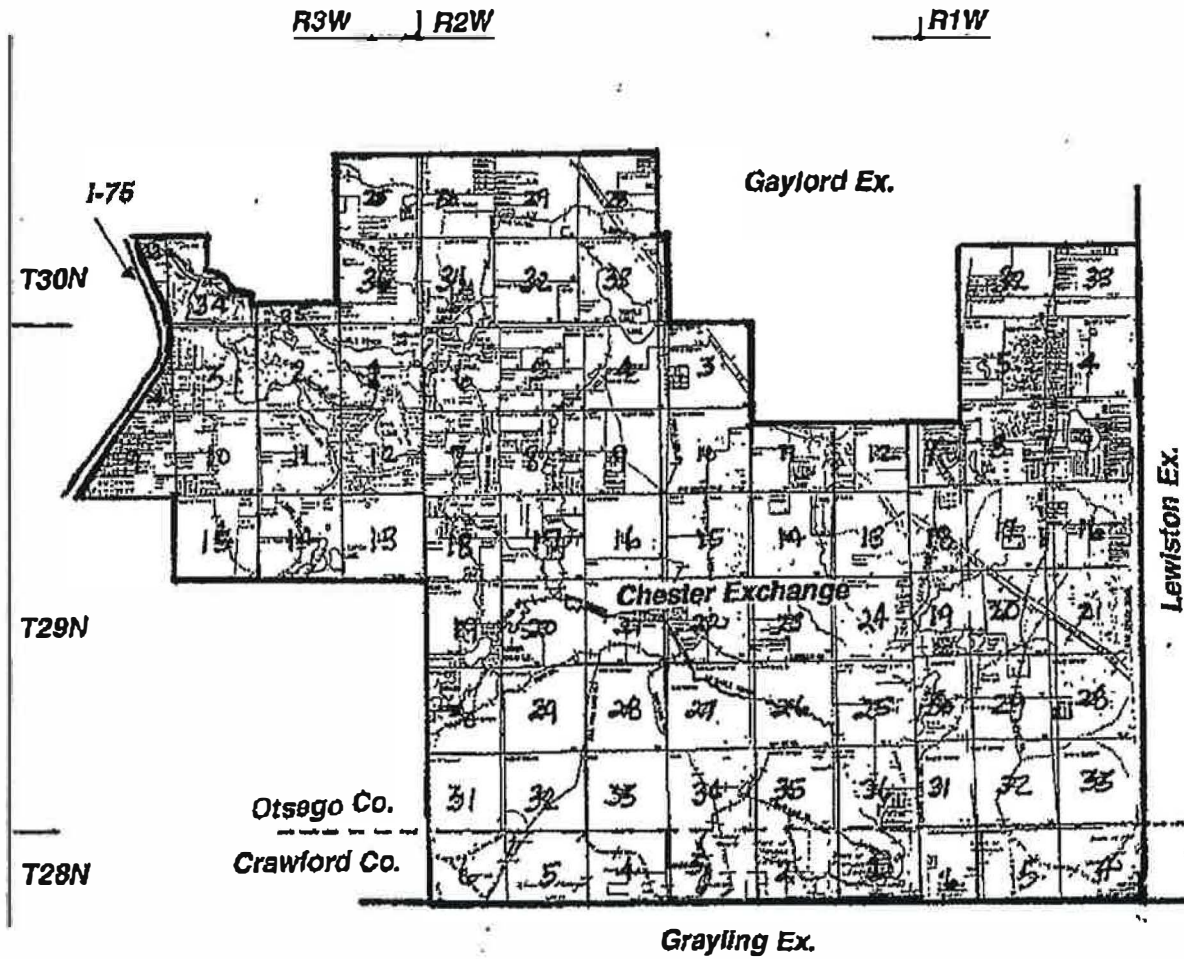
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December 20, 2005 Order in Case No. U-14731

David Hoover, President
8150 Old State Road
Johannesburg, MI 497
(906) 639-2111

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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: CHESTER



Issued: December 8, 2009

Effective: January 1, 2010

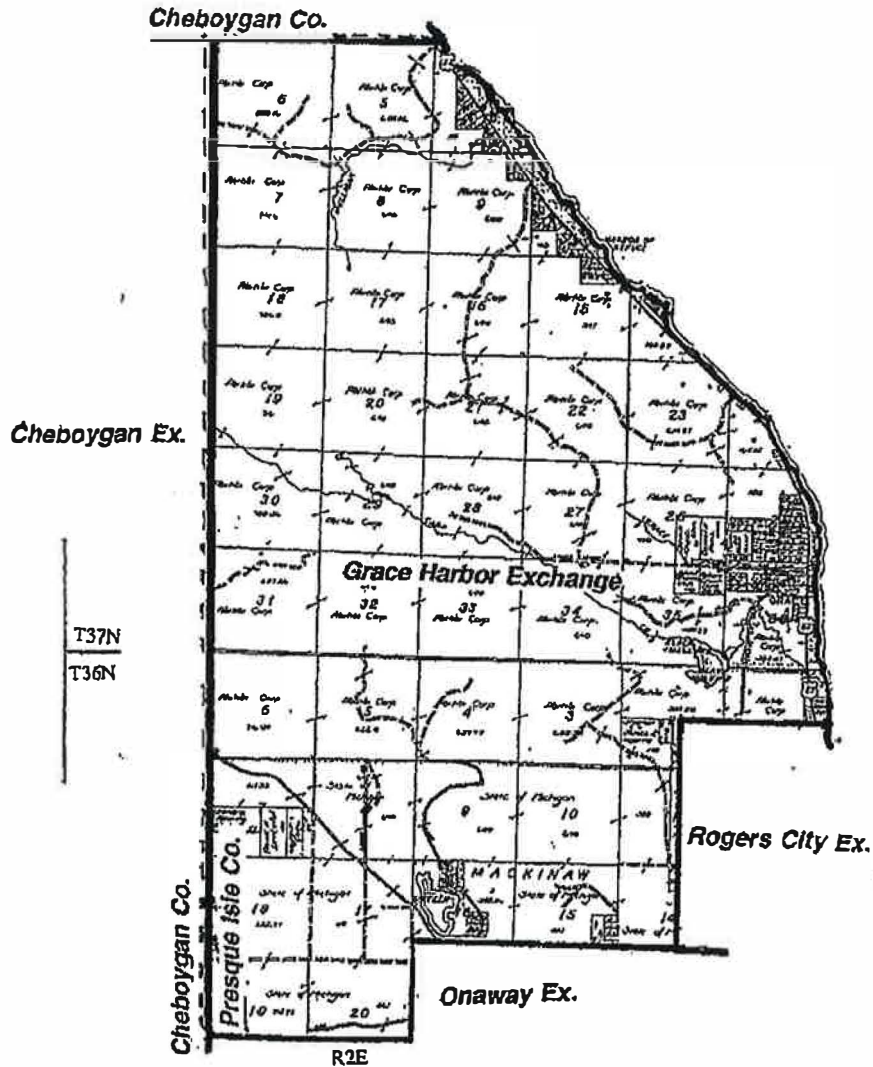
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(906) 639-2111

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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **GRACE HARBOR**



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Effective: January 1, 2010

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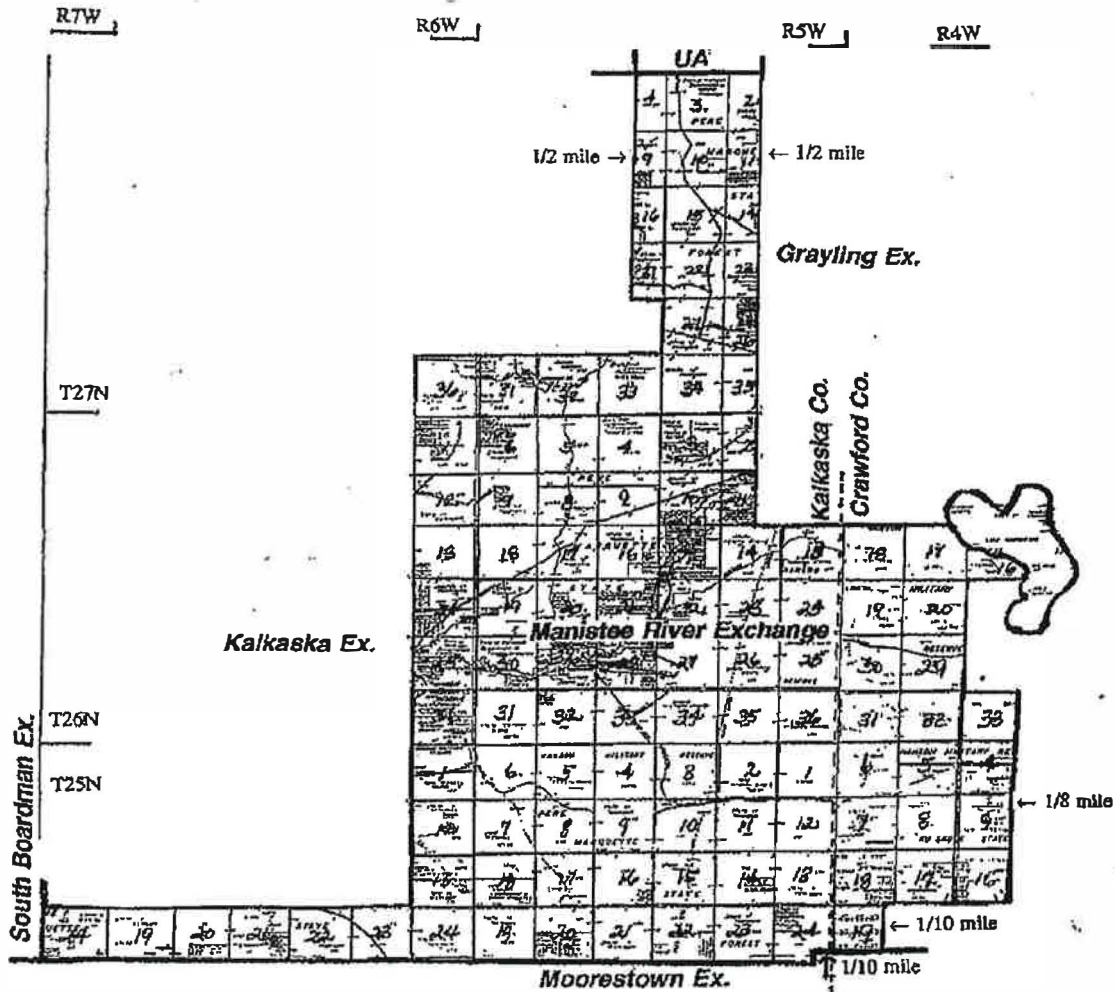
David Hoover, President
8150 Old State Road
Johannesburg, MI 49631
(906) 639-2111

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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **MANISTEE RIVER**



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David Hoover, President
8150 Old State Road
Johannesburg, MI 497
(906) 639-2111

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David Hoover, President
8150 Old State Road
Johannesburg, MI 48830
(906) 639-2111

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David Hoover, President
8150 Old State Road
Johannesburg, MI 49755
(906) 639-2111

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Johannesburg, MI 48830
(906) 639-2111

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BASIC LOCAL EXCHANGE SERVICE
EXCHANGE BOUNDARY DESCRIPTION

(C)

EXCHANGE: AMBLE

Enclosed by the following boundary:

Commencing at the intersection of the north-south Amble Road and the east-west North County Line Road, T12N-R9W, Winfield Township, Montcalm County, Michigan, this shall be the place of beginning; thence south 1/4 mile along Amble Road; thence west 1-1/2 miles along the north 1/8 line of Sections 4 and 5 to Marble Road; thence south 1/4 mile along Marble Road; thence west 1-1/2 miles along the east-west 1/4 line of Sections 5 and 6; thence south 1/2 mile along the west section line of Section 6 to Cutler Road; thence east 1/2 mile along Cutler Road; thence continuing east 1/2 mile along the south section line of Section 6 to Arbogast Road; thence south 2 miles along Arbogast Road; thence east 1 mile along the north section line of Section 20; thence south 2 miles along Bailey Road to Deaner Road; thence east 1 mile along Deaner Road to Amble Road; thence south 1/2 mile along Amble Road to Church Road; thence east 1/2 mile along Church Road to the Intersection of the east-west 1/4 mile line of Section 34; thence continuing east 1/4 mile to the intersection of Church Road; thence continuing east 1/4 mile along Church Road to Master Road; thence east 1 mile along the east-west 1/4 line of Section 35 to Black Road; thence north 1/2 mile along Black Road to Deaner Road; thence west 1/4 miles along Deaner Road; thence north 1/4 mile along the east 1/8 line of Section 27; thence east 1 mile along the south 1/8 line of Sections 27 and 26; thence north 3-3/4 miles along the east 1/8 line of Sections 26, 23, 14 and 11 to Black Road; thence north 1 mile along Black Road; thence east 1/4 mile along the north section line of Section 2, all being in T12N-R9W, Winfield Township, Montcalm County, Michigan; thence north 1/2 mile along road 125th to Town Road T13N-R9W, Deerfield Township, Mescota County, Michigan; thence west 2 miles along Town Road to Road 150th (being a continuation of Amble Road in Montcalm County); thence south 1/2 mile along Road 150th to the intersection of Eisenhower Road (North County Line Road, Montcalm County) and Amble Road, this being the place of beginning.

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BASIC LOCAL EXCHANGE SERVICE
EXCHANGE BOUNDARY DESCRIPTION
EXCHANGE: CHESTER

(C)

Enclosed by the following boundary:

Commencing at the intersection of interstate highway 75 and the north line of Section 33, T30N-R3W, Bagley township, Otsego County, Michigan, this being the place of beginning. Thence east to the north 1/4 post of Section 34; thence south to the south line of the Plat of High Slopes Subdivision; thence easterly and southeasterly along said south line to the west lot line of Lot 103 of the Plat of Ski View Subdivision; thence south along said lot line to the south line of the Plat of Ski view Subdivision; thence southeasterly along said south line to the east line of Section 34; thence south to the west 1/8 post of the southwest 1/4 of Section 35; thence east to the west 1/8 post of the southwest 1/4 of Section 36; thence north to the northwest corner of Section 25; thence east to the northeast corner of Section 28, T30N-R2W, north part of Chester Township; thence south to the southeast corner of Section 28; thence west 1/10 mile along the section line between Sections 27 and 34; thence south to the section line of Section 3, T29N-R2W, south part of Chester Township; thence east to the northeast corner of Section 3; thence south to the east 1/8 post of the northeast 1/4 of Section 10; thence east to the west 1/8 post of the northwest 1/4 of Section 8, T29N-R1W, south part of Charlton Township; thence north to a point 1/10 mile south of the northwest corner of Section 32, T30N-R1W, central part of Charlton Township; thence east to the east line of Section 33; thence south to the east 1/8 post of the southeast 1/4 of Section 4, T28N-R1W, northeast part of Lovells Township, Crawford County, Michigan; thence west to the west 1/8 post of the southwest 1/4 of Section 6, T28N-R2W, northwest part of Lovells-Township; thence north to the southeast corner of Section 18, T29N-R2W, south part of Chester Township, Otsego County, Michigan; thence west to the southwest corner of Section 15, T29N-R3W, Otsego Lake Township; thence north to the southwest corner of Section 10; thence west to the intersection of Interstate Highway 75 and the south line of Section 8; thence west to the intersection of Interstate Highway 75 and the south line of Section 8; thence northerly along Interstate Highway 75 to the place of beginning.

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BASIC LOCAL EXCHANGE SERVICE

(C)

EXCHANGE BOUNDARY DESCRIPTION

EXCHANGE: GRACE HARBOR

Enclosed by the following boundary:

Commencing at the northwest corner of Section 6, T37N-R2E, north part of Bearinger Township, Presque Isle County, Michigan, this shall be the place of beginning; thence east along the Presque Isle/Cheboygan County line to the approximate north 1/8 post of the northwest 1/4 of Section 4 at the shoreline of Lake Huron; thence southerly along the Lake Huron shoreline approximately eight miles to the approximate east 1/4 post of Section 1, T36N-R2E, south part of Bearinger Township; thence west to the center of Section 2; thence south to the east 1/8 post of the southwest 1/4 along the north/south 1/4 line of Section 14; thence west to the east 1/8 post of the southeast 1/4 of Section 17; thence south to the east 1/8 post to the southeast 1/4 of Section 20; thence west to the west 1/8 post of the southwest 1/4 of Section 19; thence north along the Presque Isle/Cheboygan County line to the northwest of Section 6, T37N-R2E, north part of Bearinger Township, this being the place of beginning.

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BASIC LOCAL EXCHANGE SERVICE

(C)

EXCHANGE BOUNDARY DESCRIPTION

EXCHANGE: MANISTEE RIVER

Enclosed by the following boundary:

Commencing at the north 1/4 post of Section 4, T27N-R5W, north part of Bear Lake Township, Kalkaska County, Michigan; this shall be the place of beginning; thence east to the north 1/4 post of Section 2; thence south to the north 1/4 post of Section 14, T26N-R5W, south part of Bear Lake Township; thence east to the approximate north 1/8 post of the northeast 1/4 of Section 17, T26N-R4W, southwest part of Grayling Township, Crawford County, Michigan; thence southeasterly along the shoreline of Lake Margrethe to a point approximately 1/8 mile west of the northeast corner of Section 21; thence west to the southeast corner of Section 17; thence south to the northeast corner of Section 32; thence east to a point 1/8 mile west of the northeast corner of Section 33; thence south to a point approximately 1/8 mile west of the southeast corner of Section 16, T25N-R4W, west part of Beaver Creek Township; thence west to a point approximately 1/10 mile west of the southeast corner of Section 18; thence south to a point approximately 1/10 mile north and 1/10 mile west of the southeast corner of Section 19; thence west to a point approximately 1/10 mile north of the south 1/8 post of Section 24, T25N-R5W, east part of Garfield Township, Kalkaska County, Michigan; thence south 1/10 mile to the south 1/8 post of the southeast 1/4 of Section 24; thence west to the southwest corner of Section 24, T25N-R7W, west part of Garfield Township; thence north to the northwest corner of Section 24; thence east to the northwest corner of Section 24, T25N-R6W, central part of Garfield Township; thence north to the northwest corner of Section 36, T27N-R6W, Excelsior Township; thence east to the northwest corner of Section 34, T27N-R5W, north part of Bear Lake Township; thence east to the northwest corner of Section 34, T27N-R5W, north part of Bear Lake Township; thence north to the southwest corner of Section 22; thence west to the south 1/4 post of Section 21; thence north to the north 1/4 post of Section 4, this being the place of beginning.

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LOCAL CALLING SERVICE PLAN 1

(C) (M)

DESCRIPTION OF SERVICE

A. GENERAL

1. Local Calling Service Plan 1 provides telephone intercommunication between customers within a Local Calling Area. (C)
2. Unless otherwise indicated, the service may be used for voice or data communication. The service provides unlimited incoming local calls.
3. In addition to the Monthly Local Service Charge, for calls dialed to a station bearing the designation of a central office within an exchange identified in the Local Calling Area, the Company reserves the right to charge the following: (C)

First 2,000 Conversation minutes of use (MOU) in each month: \$0.00 per MOU. Each Conversation MOU over 2,000 in each month: \$0.05 per MOU

The Company will measure Conversation MOU from the time when the Company's switching equipment received answer supervision to the earlier of when the Company's switch receives disconnection supervision from its own switch or from the terminating switch. The Company will measure Conversation MOU to the next higher whole MOU per call. No MOU are carried forward from month to month.

4. The Company will not provide call record detail for local usage in the end user's monthly bill. The Company will provide call record detail, and the end user's request, at a charge of \$5.00 for each month requested.
5. For calls to exchanges not in the Local Calling Area, customers will be billed long distance charges. (C)
6. Touch Tone Service is included with this service.
7. Service Charges as stated in this Tariff apply. (M)

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LOCAL CALLING SERVICE PLAN 1

(M,C)

DESCRIPTION OF SERVICE (CONT'D)

A. GENERAL (Cont'd.)

8. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party.

Calls will be completed as local calls without charges in addition to the customer's monthly rate so long as (i) the call terminates to an end user physically located in the called exchange, and (ii) the provider terminating the call has made interconnection and exchange or traffic arrangements with the Company.

(M,C)

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LOCAL CALLING SERVICE PLAN 1

(C) (M)

DESCRIPTION OF SERVICE (CONT'D)

8. RATES

Exchange: AMBLE

The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Calling Area:

AMBLE, CORAL, HOWARD CITY, LEWISTON

MONTHLY LOCAL SERVICE CHARGES:

<u>Service</u>	<u>Monthly Rate</u>
Business	
1-Party with Trunk Hunting (6 or fewer lines)	\$33.93
1-Party with Trunk Hunting (7 or more lines)	\$31.43
1-Party (6 or fewer lines)	\$26.53
1-Party (7 or more lines)	\$24.03
Educational	\$24.03
Residence	
1-Party	\$25.50
1-Party with Trunk Hunting	\$25.73

The Company reserves the right on calls to exchanges identified in italics above to assess the monthly calling allowance and related charges as set forth on Sheet No. 37.

(C) (M)

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LOCAL CALLING SERVICE PLAN 1

DESCRIPTION OF SERVICE (CONT'D)

(C) (M)

B. RATES (Cont'd.)

Exchange: CHESTER

The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Calling Area:

CHESTER, *GAYLORD, GRAYLING, LEWISTON*

MONTHLY LOCAL SERVICE CHARGES:

<u>Service</u>	<u>Monthly Rate</u>
Business	
1-Party with Trunk Hunting (6 or fewer lines)	\$33.93
1-Party with Trunk Hunting (7 or more lines)	\$31.43
1-Party (6 or fewer lines)	\$26.53
1-Party (7 or more lines)	\$24.03
Educational	\$24.03
Residence	
1-Party	\$25.50
1-Party with Trunk Hunting	\$25.73

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LOCAL CALLING SERVICE PLAN 1

(C) (M)

DESCRIPTION OF SERVICE (CONT'D)

B. RATES (Cont'd.)

Exchange: GRACE HARBOR

The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Calling Area:

CHEBOYGAN, GRACE HARBOR, ONAWAY, ROGERS CITY

MONTHLY LOCAL SERVICE CHARGES:

<u>Service</u>	<u>Monthly Rate</u>
Business	
1-Party with Trunk Hunting (6 or fewer lines)	\$33.93
1-Party with Trunk Hunting (7 or more lines)	\$31.43
1-Party (6 or fewer lines)	\$26.53
1-Party (7 or more lines)	\$24.03
Educational	\$24.03
Residence	
1-Party	\$25.50
1-Party with Trunk Hunting	\$25.73

The Company reserves the right on calls to exchanges identified in italics above to assess the monthly calling allowance and related charges as set forth on Sheet No. 37.

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LOCAL CALLING SERVICE PLAN 1

(C) (M)

DESCRIPTION OF SERVICE (CONT'D)

B. RATES (Cont'd.)

Exchange: MANISTEE RIVER

The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Calling Area:

GRAYLING, HIGGINS LAKE, KALKASKA, LAKE OF THE NORTH, MANCELONA, MANISTEE RIVER, MOORESTOWN, SOUTH BOARDMAN

MONTHLY LOCAL SERVICE CHARGES:

<u>Service</u>	<u>Monthly Rate</u>
Business	
1-Party (6 or fewer lines)	\$36.29
1-Party (7 or more lines)	\$33.79
Educational	\$33.79
Residence	
1-Party	\$26.45
Trunk Hunting	\$6.00

The Company reserves the right on calls to exchanges identified in italics above to assess the monthly calling allowance and related charges as set forth on Sheet No. 37.

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BASIC LOCAL EXCHANGE SERVICE

(C)

SERVICE CHARGES

A. GENERAL

1. Service charges are applicable to the establishment of telephone service and for subsequent moves thereto as specified in this Tariff.
2. Service charges consisting of one or more of the following charges apply for new service which requires the activity or work as briefly indicated under "Charges" or as specified under the Application of Charges or as modified by specific items elsewhere in the Tariff.

B. APPLICATION OF CHARGES

1. Establishment of Service – An Establishment of Service Charge applies to work performed by the Company in connection with receiving, recording and processing Customer requests for service, and equipment ordered to be performed or provided at the same time, involving the establishment of a new Customer account. The Establishment of Service Charge also applies to restore service in cases in which the Customer's service has been disconnected voluntarily or involuntarily for cause as permitted by law.
2. Line Connection Charge – A Line Connection Charge applies to each central office line on which work is required by a service order in the Company's central office, outside plant, drop wire, or other portion of plant up to the premises served. The Line Connection Charge applies to the restoration of service in cases in which the Customer's service has been disconnected voluntarily or involuntarily for cause as permitted by law.
3. Premise Visit Charge – A Premise Visit Charge applies to each Customer's order which requires a visit to the Customer's premises. Service work in several buildings of a Customer located on the same continuous property requires one charge per premise visit. A premises is a building, or a portion of a building or buildings, on the same continuous property occupied by the Customer. All space for offices occupied by a Customer on the same or separate floors of one building are considered as a single (or same) premises. "Continuous" property refers an uninterrupted plot of land within the same block and occupied by one Customer (i.e., a parcel of land enclosed but uncrossed by public thoroughfares; railroad tracks, rivers and alleys are not public thoroughfares). "Building" refers to a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one Customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.

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BASIC LOCAL EXCHANGE SERVICE

(C)

SERVICE CHARGES

B. APPLICATION OF CHARGES (Continued)

4. Service charges apply for new or additional service or changes in service on each service order which requires the activity or work as indicated below.

	<u>Service Charge</u>	
Establishment of Service* New Account Per Order	\$35.00	(I)
Line Connection Per Line Central office work involving establishment of or work on main line, and work on outside facilities other than at the customer's premise	\$35.00	(I)
Premise Visit* Per Premise or Same Continuous Property	\$75.00	(I)

- * The Establishment of Service Charge and Premise Visit Charge are in addition to installation charges specified in other applicable tariffs. Nonrecurring Charges specified elsewhere in the Tariff are in addition to service charges.

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BASIC LOCAL EXCHANGE SERVICE

(C)

APPLICATION OF BOUNDARY DESIGNATIONS

A. GENERAL

1. Application of Boundary Designations

- a. Boundaries for Base Rate Areas, Locality Rate areas, rural zones, and the service areas for Exchanges or zones are designated on maps in this Tariff MPSC No. 1R.
- b. Each establishment is within only one Exchange or zone service area except as provided in "c." below.
- c. Where the boundary is designated as a road (street or highway) the area includes both sides of the road when the general plant facilities serving the area are located along side of the road. When such facilities are located on the near side of the highway, a Customer located on the opposite side is considered to be within the area if the Customer can be served by a drop wire using not more than one additional pole. When the general facilities are located on the far side of the boundary, a Customer on that side is considered to be within the area if the Customer can be served by means of a drop wire not requiring any additional poles. Where buried facilities are used, buried drops shall not exceed a distance of 500 feet from the right-of-way on the far side of the boundary line.
- d. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.
- e. Where the boundary is designated as a river (stream) or railroad each side of the river or railroad is in a different service area.
- f. Where the boundary divides a lake, the shore of the lake is in different service areas in accordance with the boundary designation at the shoreline.
- g. Where the boundary is designated as a township section line or a specified distance from a township section line, Customers are served in accordance with their location with respect to such boundary line. Where such a line is other than the section line or one-quarter or one-half mile from a section line, the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Tariff map sheet.

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BASIC LOCAL EXCHANGE SERVICE

(C)

LIFELINE SERVICE

A. DESCRIPTION

The descriptions, Lifeline program eligibility requirements, discounts and regulations under the State and Federal Lifeline Programs for low income consumers are set forth in Telecommunications Association of Michigan Tariff M.P.S.C. No. 9R in which the Company is a concurring carrier.

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BASIC LOCAL EXCHANGE SERVICE
LIFELINE SERVICE

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BASIC LOCAL EXCHANGE SERVICE

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LIFELINE SERVICE

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BASIC LOCAL EXCHANGE SERVICE
LIFELINE SERVICE (CON'T.)

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FEDERAL PROGRAMS

A. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with § 375 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate service at discounts equal to the discounts applicable for eligible Interstate services if the Company receives federal universal support for such telecommunications services.
2. In accordance with § 376 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive Intrastate services at discounts equal to the discounts applicable for eligible Intrastate services if the Company receives federal universal support for such telecommunications services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

B. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc., shall be determined in accordance with 47 CFR 54.601 *et seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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David Hoover, President
8150 Old State Road
Johannesburg, MI 49751
(906) 639-2111

AUXILIARY SERVICES AND EQUIPMENT

BLOCKING SERVICE

A. GENERAL

1. Blocking Service provides residential and business Customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.
2. Blocking Service blocks access to all telephone numbers for which the 900 NPA or the 976 prefix must be dialed.

B. CONDITIONS

1. The Company's obligations to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
2. Blocking Service is available only for blocking access to all 900 NPA and/or 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA or 976 prefix telephone number.
3. The Company offers blocking service to the Customer to avoid future unauthorized use of 900 or 976 services.
4. The Company shall remove billed 900 and 976 charges from Customer's bill under the following conditions:
 - a. The Company provides billing service to the 900 or 976 provider;
 - b. This Customer has not previously had a dispute over 900 or 976 charges; or
 - c. The 900 or 976 charges were incurred without the Customer's consent or knowledge.

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Johannesburg, MI 49751
(906) 639-2111

AUXILIARY SERVICES AND EQUIPMENT

BLOCKING SERVICE

B. CONDITIONS (Continued)

5. If the end user refuses Blocking Service, future 900 and 976 charges will not be removed from the Customer's bill unless otherwise justifiable.
 - a. If the Customer refuses to pay for justified charges and after refusing blocking, the Company may initiate mandatory blocking at no charge to the subscriber.
 - b. When mandatory blocking has been imposed, access to 900 or 976 service will be denied until outstanding charges have been paid in full.

C. RATES AND CHARGES

1. Each line blocked is subject to the following charges:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
900 Blocking Service, per line	No Charge	No Charge
976 Blocking Service, per line	No Charge	No Charge

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(906) 639-2111

AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

A. GENERAL

1. Directories are furnished as an aid to the use of the telephone service. The Telephone Company reserves the right to refuse to insert any listings in its directories which do not facilitate directory service.
2. A standard listing in the alphabetical section of the serving Exchange is provided to each Customer without charge under the conditions set forth in this Tariff.

B. LIMITATIONS

1. Standard listings are limited to information which is essential to identification and shall include the name of the Customer to whom service is rendered, the address at which the service is rendered and the telephone number. Terms such as "office," "residence," "farm," and "cottage" are permitted with the standard listing without additional monthly charges.
2. The length of a listing may be shortened or abbreviated when the clearness of the listing and identification of the Customer is not impaired thereby. When more than one line is necessary to properly list the Customer, no additional charge is made.
3. A listing must be in the actual name of the Customer to whom service is rendered, or the name of a member, officer, employee or representative thereof, or the name of another business which the Customer represents, controls or owns. (C)
4. The following listings are not acceptable and will not be published in the telephone directory:
 - a. An assumed name unless it is registered as required by law.
 - b. A name which is likely to mislead or deceive the public or which is inserted for advertising purposes.
 - c. A commodity or trade name.
 - d. Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
 - e. Symbols, as they cannot be properly placed alphabetically.
5. When PBX trunk or rotary line users are served by central office equipment which permits the selection of an idle facility in the Customer's group, only one listing is provided at no charge. Additional listings may be provided for other lines in the Customer's group at the additional listing rate.

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

B. LIMITATIONS (Continued)

6. In order to assist in locating a listing where the surname may be spelled in more than one way, the Telephone Company may insert, alphabetically, a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a Customer which are an aid to the general public. Standard abbreviations for titles or degrees earned that are of commercial value may be included in the Customer's business listing.

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David Hoover, President
8150 Old State Road
Johannesburg, MI 48830
(906) 639-2111

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AUXILIARY SERVICES AND EQUIPMENT

CALLER ID – BLOCKING AND DELIVERY

A. SERVICE

Caller ID – Delivery Blocking allows Customer to temporarily label Customer's telephone number as private and restrict availability of Customer's name and number to the party called on a per-call basis. To activate the Caller ID – Delivery Blocking feature, Customer dials *67 on a touch tone phone, or 1167 on a rotary phone, before the call is placed. Customer receives a confirmation tone followed by a dial tone. This is a "per-call" feature and will automatically terminate when the call is ended.

Caller ID – Delivery applies when Customer has a private telephone number and wants to make Customer's name and number public for one call. Customer dials *82 on a touch tone phone, or 1182 on a rotary phone. This is a "per-call" feature and will automatically terminate when the call is ended.

B. RATES AND CHARGES

	<u>Per Call Rate</u>	<u>Non-Recurring Charge</u>
Caller ID – Delivery Blocking	No Charge	No Charge
Caller ID – Delivery	No Charge	No Charge

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David Hoover, President
8150 Old State Road
Johannesburg, MI 49031
(906) 639-2111

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AUXILIARY SERVICES AND EQUIPMENT

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

A. GENERAL

1. The Company complies with all requirements of the Emergency 9-1-1 Service Enabling Act, 1986 PA 32, as amended (Emergency 9-1-1 Act).
2. The Company will provide Universal Emergency Number Service, also known as 9-1-1 Service, as required by the Emergency 9-1-1 Act, which provides Customer the ability to reach a public safety answering point by dialing the digits 9-1-1.

B. EMERGENCY TELEPHONE SERVICE CHARGES

1. The Company will bill and collect all charges as required by the Emergency 9-1-1 Service Enabling Act, including (but not limited to), the County 9-1-1 Charge, the State 9-1-1 Charge, and the Emergency Telephone Technical Charge.
2. The Company will collect such charges in its regular monthly billings to Customer. The Company will designate each charge as a separate item on Customer's bill. Customer is liable for any State, County, or Technical 9-1-1 Charge on such monthly billings.
3. The Company will remit such charges to the appropriate governmental entity as required by the Emergency 9-1-1 Act.
4. The Company will retain an amount of the collected charges to cover its billing and collection costs to the extent permitted under the Emergency 9-1-1 Act.

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David Hoover, President
8150 Old State Road
Johannesburg, MI 4975
(906) 639-2111

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AUXILIARY SERVICES AND EQUIPMENT

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

C. RULES AND REGULATIONS

1. Customer Information.

- a. The Company will provide name, address, and telephone number information (listed, unlisted, and unpublished) to a 9-1-1 system for use in identifying the telephone location or identity, or both, of a person calling the 9-1-1 emergency telephone number. Company may charge a reasonable rate to provide such information as the Emergency 9-1-1 Act permits.
 - b. Customers with non-published listings waive the privacy afforded by nonlisted and nonpublished numbers to the extent that the name and address associated with the telephone number may be furnished to the 9-1-1 system. (C)
2. The Company is not liable for civil damages to any person as a result of an act or omission by the Company, a public agency, public safety answering point, or an officer, agent, or employee of the Company, a public agency, or a public safety answering point, in complying with the Emergency 9-1-1 Act. The Company's entire liability to any person for interruption or failure of 9-1-1 service shall not exceed the amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. (C)
 3. The Company will provide local exchange service, telecommunication service, and equipment to public service answering points, on a negotiated, individual case basis.
 4. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

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AUXILIARY SERVICES AND EQUIPMENT

(M)

CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems

A. GENERAL

1. DID Service permits calls incoming to a PABX or other customer premise equipment to reach a specific station line without the assistance of an attendant.
2. The service includes central office switching equipment necessary for indialing from the network directly to stations associated with customer premises switching equipment.
3. DID Service is provided only from electronic central offices or from electromechanical offices that are equipped to provide this service.
4. The assignment of telephone numbers for DID Service and the sequence of numbers assigned to a customer are made at the discretion of the Company.
5. The customer is responsible for providing call intercept of assigned but unused telephone numbers associated with DID Service.
6. If DID Service is provided from more than one central office, service from each central office is considered separately for the application of rates and charges.
7. If a customer uses sets of DID Service telephone numbers on different systems on the same or different premises, each set of numbers is considered a separate service for the application of rates and charges.

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AUXILIARY SERVICES AND EQUIPMENT

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CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems

A. GENERAL (Cont'd.)

8. Limitations of Service

- a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include, but are not limited to, the following:
 - (1) Central Office Trunks – if customer line overflows on all of the DID trunks combined exceed the monthly limit specified as follows for two consecutive months, and in the opinion of the Company additional trunk lines are needed, the customer will be required to subscribe for each additional trunk line facilities or terminate the existing service. First trunk line in a group – 100 subscriber line overflows per month; each additional trunk line in the same group – 100 additional subscriber line overflows per month.
 - (2) A minimum of two working DID trunks excluding attendant trunks are required per system.
 - (3) For completion of DID calls (including call attempts where the line is busy or no answer), suitable equipment associated with the Company or customer-provided system is required; e.g., sufficient quantities of incoming registers or equivalent.
- b. The Company may refuse to furnish or to continue to furnish service for failure to comply with 10.a above.

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AUXILIARY SERVICES AND EQUIPMENT

(M)

CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems (Cont'd.)

B. RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Monthly Rates</u>
1. Direct Inward Dialing (DID) Service		
- Service Establishment Charge, for the first group of 20 DID numbers installed	\$,1000.00	
- Subsequent additions, per group of 20 DID numbers installed	\$50.00	
- Each group of 202 DID numbers (USOC ND4)		\$5.00
- DID Trunk Termination in Central Office, each (in addition to PABX trunk rate) [USOC NDT]	\$45.00	\$27.00
2. Additions to Existing Systems and Charges		
	<u>Non-Recurring Charges</u>	<u>Monthly Rates</u>
- To provide DID on an existing PABX system which is equipped for compatible operation, for each trunk changed to DID	\$45.00	\$35.00
- After DID is established, for change of an existing trunk to DID operation or from DID to a regular trunk, or vice versa, each trunk changed	\$45.00	0
- To provide termination for DID on an existing PABX system which is equipped for compatible operation, for each trunk	\$45.00	\$33.23

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AUXILIARY SERVICES AND EQUIPMENT

(M)

MAIN AND EXTENSION STATIONS

A. GENERAL

1. Extension stations are normally limited to the same exchange as the associated main station service. Extension stations in a different exchange are provided subject to the availability of facilities and where satisfactory transmission and operation can be provided using normal facilities.
2. Central office lines extended between different switching equipment or between switching equipment and a telephone instrument are classified as extension stations.
3. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code ringing permitted. Extension stations are not listed and no additional free listings are allowed in connection with the main station on account of extension stations.
4. Extension stations must be located on the premises of the Customer (or of the joint user on business services) and are restricted to Customer's use (and the use of members of the domestic establishment or employees), except that in the case of individual line subscriber service extensions may be located on another's premises with the understanding that the service is to be used for incoming calls only, and if a separate exchange service is subscribed for at the other premises. (See also Tariff MPSC No. 7R – Classification and Use of Telephone Services.)
5. Individual line extension stations on premises other than those on which the main station is located (off-premise extensions) are furnished subject to the availability of facilities and only if a satisfactory grade of service can be maintained on all connections.

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AUXILIARY SERVICES AND EQUIPMENT

(M)

MILEAGE CHARGES

A. GENERAL

1. Definitions

- a. The term "same building" refers to a structure on one foundation or structures on separate foundations with abutting walls and ready access between structures by means of doors through such walls.
- b. The term "same block" refers to a parcel of platted land enclosed, but uncrossed, by public thoroughfares other than alleys. Railroad tracks are not considered public thoroughfares.

B. EXCHANGE LINE MILEAGE

- 1. Individual line service furnished outside the base rate area (but within the service area of the exchange) is subject to exchange line mileage charges.
- 2. The mileage measurement is the airline distance from the location of the service to the nearest point on the base rate area boundary.
- 3. Monthly Rates.

Per 1/4 Mile
or fraction

Individual Line Services

\$0.50

C. EXTENSION STATION AND AUXILIARY SIGNAL LINES

Monthly Rates

- 1. Terminals in the same building No charge
- 2. Terminals in different buildings with the same blocking and not more than 660 feet airline mileage from main station (per channel) \$1.00
- 3. Terminals in different blocks or over 660 feet (per channel)
 - First 1/4 airline mile or fraction \$4.00
 - Each additional 1/4 mile or fraction \$3.00

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GRANDFATHERED SERVICES

(M)

A. GRANDFATHERING

This section addresses cases in which Grandfathered service offerings are continued only for existing Customers at existing locations. The rates for grandfathered services are subject to change in the same manner and to the same extent as regular service offerings. Where a new Customer takes over existing telephone service, with or without a change in directory listing, where the Customer initiates a change in class of service or where there is a break in the continuity, the "grandfathered" service is no longer available. The renting or leasing of the premises on which the service is provided to someone other than the existing Customer voids the furnishing of the grandfathered service, whether or not the telephone service remains in the name of the original Customer.

B. GRANDFATHERED SERVICES

COMBINATION MAIN ACCESS LINE SERVICE

1. GENERAL

- a. Combination Main Access Line Service applies to cases where a Customer wishes to contract for an access line at each of two separate locations (ordinarily each line will be assigned a separate telephone number) with the same exchange, so as to be able to answer calls for one access line at the other access line location, or both access lines at either location.
- b. Combination Main Access Line Service is provided only in connection with individual lines and is furnished subject to the ability of the Company to provide satisfactory transmission and signaling arrangements and to the rate treatment outlined herein.
- c. Combination Main Access Line Service may be employed where one line is at a business location and the other at a residence or where both lines are at either business or residence locations, but only in connection with services contracted for and used by the same Customer.
- d. Combination Main Access Line Service is grandfathered as of November 1, 2000.
- e. Each access line is charged at the established individual line business or residence rate, according to the classification of the service at each premises.

(M)

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY ASSISTANCE

A. GENERAL

1. Directory Assistance Service provides the calling party with available telephone numbers within or outside the state. Directory information assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
2. Charges specified in Section B apply for Directory Assistance calls. Charges are imposed for each request, rather than per call, such that each request made during a call incurs a separate charge.
3. Hospital services are excluded from the Directory Assistance Service plan. Services that are suspended will be excluded from the Directory Assistance Service plan for the period of the suspension.
4. A customer who cannot use printed telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedure is specified in Section C.

(N)

(N)

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY ASSISTANCE

B. CHARGES	<u>Call Charge</u>	(N)	
1. Customer dialed calls to Directory Assistance Service Information is provided for listed telephone numbers for individuals located in the continental United States only.			
a. Per request for the following exchanges: Carney, Donken, Drummond Island, Faithorn, Felch, Fence River, Lake Gogebic, Marenisco, Michigamme Forest, North Land O'Lakes, Rexton, Scott Point, Smoky Lake, Wallace, Watson	\$1.50		
2. International Directory Assistance Information is provided for listed telephone numbers for individuals located in the continental United States only.	\$5.45		
3. Operator Handled Calls and Miscellaneous Directory Assistance Services			
a. When the customer places a call to Directory Assistance Service via another company operator, the other company's charges will apply.			
b. Domestic Call Completion Service: This service connects the caller to the number requested. Available for calls destined for locations within the continental United States only. Charges for this service are in addition to applicable toll charges.	\$2.25		
c. Name and Address Search: This service provides the caller with a listed name and address when the caller provides a listed telephone number. Information is available on individuals located in the continental United States only.	\$2.50		(N)

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY ASSISTANCE

B. CHARGES (Continued)

	<u>Call Charge</u>	(N)
3. Operator Handled Calls and Miscellaneous Directory Assistance Services (Continued)		
d. International Call Completion Service: This service connects the caller to the number requested. Service applies to calls destined for locations outside the continental United States. Charges for this service are in addition to applicable toll charges.	N/A	
e. Address Search: This service provides a name and phone number for listed persons located in the continental United States when the caller provides an address.	\$2.50	

C. EXEMPTIONS

1. Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charges for Directory Assistance Service when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
2. To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charges Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the company.
4. The customer shall notify the company when the need for an exemption no longer exists. (N)

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AUXILIARY SERVICES AND EQUIPMENT

EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

1. Residential local telephone exchange service is available without charge to employees currently employed who have at least one year net credited service with the telephone company in connection with telephone service in their residences. It is also available to retired employees having at least 20 years of employment service with the company.
2. Residential local telephone service is not available without charge to employees who reside in boarding houses, rooming houses, or in foreign exchange areas. It is also not available to employees having businesses in their residences.
3. The primary listing provided with the service is permitted only in the name of the employee, except that the listing of a married woman employee may be in her own or in her husband's name.
4. Additional listings and foreign listings are provided at the rates specified in other sections of this tariff.

B. RATES

1. There shall be no charge made for service connection charges such as installations, moves and changes, or for nonrecurring charges.
2. With the exception of management personnel and retired employees, the employee shall pay full rates for all other service except those outlined in items A.1 and B.1 above.
3. Retired employees shall receive up to a maximum of \$25.00 per month for toll services at no charge provided by Alpha Long Distance. No discount or credit is available if the retiree selects a different long distance service provider.

(N)

(N)

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AUXILIARY SERVICES AND EQUIPMENT

TEMPORARY SUSPENSION – SEASONAL SERVICE

GRANDFATHERED SERVICE – NO LONGER AVAILABLE

A. GENERAL

1. Upon request, local exchange telephone service may be temporarily suspended. Service temporarily suspended enables a customer to continue a listing in the directory, reserve their telephone number and plant facilities for future use, and avoid encumbrance of a service connection charge at the time service is activated. Temporary suspension of service offers a customer reduced rates for period where services is not needed, such as inactive seasonal periods or times a customer leaves on vacation.
2. The total charges applicable for the initial period will apply even if the service is suspended prior to the termination of the initial service period for the convenience of the customer. The temporary suspension rate will not become effective until the initial service period has expired.
3. When a customer's service has been temporarily suspended and reconnection of the service is requested, the minimum charge will be that for one month's service, before the service can again be given the temporary suspension rate treatment. However, the foregoing is for rate purposes only and does not preclude the customer from having their actual telephone service temporarily suspended during this minimum charge period.
4. Temporary suspension of service is not available to foreign exchange service, cable carrying charges in lieu of mileage charges, PABX services, or during any service period required by a contract between the utility and the customer.
5. The minimum period of temporary suspension is one month.
6. The maximum period of temporary suspension is eight months in each annual period.

B. TEMPORARY SUSPENSION OF ENTIRE SERVICE

1. A customer for any grade of local business or residence service may temporarily suspend the entire service furnished. The rate during the period of suspension of business and residence service shall be 50% of the total monthly exchange local service charges.
2. The customer is entitled to one restoral of service annually with charge. The second occurrence on an annual basis will be billed at the applicable service connection charge.

(N)

(N)

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AUXILIARY SERVICES AND EQUIPMENT

TEMPORARY SUSPENSION – SEASONAL SERVICE

GRANDFATHERED SERVICE – NO LONGER AVAILABLE

C. BILLING

1. Temporary Suspension – Seasonal Service customers will be billed at half-rate for the period of time service is suspended. A maximum of eight months seasonal service may be obtained in an annual period.
2. The total minimum bill for Temporary Suspension – Seasonal Service will be 66% of the normal annual rate.
3. Applicable nonrecurring charges apply except as stated elsewhere in this tariff for this service.

(N)

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AUXILIARY SERVICES AND EQUIPMENT

NUMBER RETENTION SERVICE

A. GENERAL

1. Number Retention Service is provided at the request of the customer. This service enables the customer to continue to be a listing in the directory and reserves the telephone number for future use. **Telephone service is discontinued** during the application of Number Retention Service. Customer calling card remains active. Customer personal alarm circuits, etc., connected to company facilities will not operate.

(N)

B. CONDITIONS

1. A service charge is applicable at the time Number Retention Service is initiated.
2. A monthly charge is applicable for each month or part of a month of Number Retention Service.
3. The customer may choose to have service suspended for an unlimited period of time.
4. All custom calling features and special account features, such as Inside Wire Proplan, are discontinued at the time Number Retention Service is initiated and are automatically restored with no additional charges at the time Number Retention Service is discontinued and the service is reactivated.
5. Directory charges will be billed in full.
6. All toll calling plans (Inter- and Intra-LATA) **will be** discontinued at the time Number Retention Service is initiated, unless otherwise requested by the customer, and are automatically restored when Number Retention Service is ended. No long distance carrier toll plan service charges would apply.

C. RATES AND CHARGES

1. Nonrecurring Charges

- | | |
|---|--------|
| a. Service Charge at Service Initiation | \$6.00 |
| b. Restoration Charge | \$0.00 |

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AUXILIARY SERVICES AND EQUIPMENT

NUMBER RETENTION SERVICE

C. RATES AND CHARGES (Continued)

2. Monthly Rates, All Exchanges

- a. Residence \$ 9.00
- Business, 1-6 lines \$ 15.00
- Business, 7 or more lines \$ 13.75

b. The 9-1-1 charge will be billed at the full regular monthly rate.

c. The Lifeline Surcharge will be billed in full.

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