

INTRASTATE - MICHIGAN TARIFF

M.P.S.C. No. 2R      Auxiliary Services and Equipment

STATEMENT: No rates, in part or entirely, are governed by franchises.

The tariff listed above comprises the Rates, Charges and Regulations governing the furnishing of Auxiliary Services and Equipment of Upper Peninsula Telephone Company in the State of Michigan and is on file with the Michigan Public Service Commission.

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Issued: March 5, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order  
dated December 22, 1992 in Case No. U-10064.

By: L. G. Matthews, President

Carney, Michigan 49812-0086

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Schedule of Rates and Charges

and

Regulations Governing General

**AUXILIARY SERVICES AND EQUIPMENT**

Applying in the exchanges of this company, in Michigan,  
as designated in the Subject Index in  
Tariff M.P.S.C. No. 2R

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AUXILIARY SERVICES AND EQUIPMENT

GENERAL

A. APPLICATION

This tariff applies to general auxiliary services and equipment of Upper Peninsula Telephone Company, hereinafter referred to as the Telephone Company, in exchanges in Michigan as designated in the Table of Contents in Tariff M.P.S.C. 1R.

General regulations, Tariff M.P.S.C. No. 7R, of the Telephone Company applies to the various auxiliary services and equipment in addition to the regulations included in this tariff.

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in an increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

(D)



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LOCAL TELEPHONE EXCHANGE SERVICE  
INDEX OF EXCHANGES SHOWING INCORPORATED VILLAGES,  
TOWNSHIPS AND COUNTIES WITHIN THE EXCHANGE SERVICE AREA

(D)



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LOCAL TELEPHONE EXCHANGE SERVICE

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LOCAL TELEPHONE EXCHANGE SERVICE

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Reserved for future use.

(D)

(D)



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Carney, Michigan 49812-0086

(D)

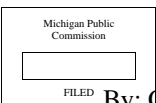
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Issued: November 30, 2007

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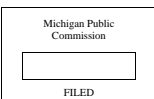
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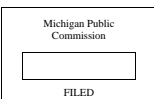
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AUXILIARY SERVICES AND EQUIPMENT  
BLOCKING SERVICE

A. GENERAL

1. Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.
2. Blocking Service blocks access to all telephone numbers for which the 900 NPA or the 976 prefix must be dialed.
3. The service is classified as a local exchange telecommunications service.

B. CONDITIONS

1. The company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the company to provide all of the services that may be requested.
2. Blocking Service is available only for blocking access to all 900 NPA and/or 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA or 976 prefix telephone number.
3. The company shall not terminate telephone service to its subscribers solely for the non-payment of 900 or 976 charges.
4. The company shall remove billed 900 and 976 charges from an end user's bill under the following conditions:
  - a. The company provides billing service to the 900 or 976 provider.
  - b. This is the end user's initial contact with the company disputing 900 or 976 charges.
  - c. The 900 or 976 charges were incurred without the end user's consent or knowledge.
5. When 900 or 976 charges are removed from an end user's bill and where network facilities permit, the company will recommend blocking service to the end user to avoid future unauthorized use of 900 or 976 services.

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AUXILIARY SERVICES AND EQUIPMENT  
BLOCKING SERVICE

B. CONDITIONS (Continued)

6. If the end user refuses Blocking Service, future 900 and 976 charges will not be removed from the end user's bill unless otherwise justifiable.
  - a. If the end user refuses to pay for justified charges and after refusing blocking, the company may initiate mandatory blocking at no charge to the subscriber.
  - b. When mandatory blocking has been imposed, access to 900 or 976 service will be denied until outstanding charges have been paid in full.

C. RATES AND CHARGES

1. Each line blocked is subject to the following charges:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
900 Blocking Service, per line	No Charge	No Charge
976 Blocking Service, per line	No Charge	No Charge

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AUXILIARY SERVICES AND EQUIPMENT

MAIN AND EXTENSION STATIONS

A. GENERAL

1. Extension stations are normally limited to the same exchange as the associated main station service. Extension stations in a different exchange are provided subject to the availability of facilities and where satisfactory transmission and operation can be provided using normal facilities.
2. Central office lines extended between different switching equipment or between switching equipment and a telephone instrument are classified as extension stations.
3. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code ringing permitted. Extension stations are not listed and no additional free listings are allowed in connection with the main station on account of extension stations.
4. Extension stations must be located on the premises of the customer (or of the joint user on business services) and are restricted to his use (and the use of members of his domestic establishment or his employees), except that in the case of individual line subscriber service extensions may be located on another's premises with the understanding that the service is to be used for incoming calls only, and if a separate exchange service is subscribed for at the other premises. (See also Tariff M.P.S.C. No. 7R - Classification and Use of Telephone Services.)
5. Individual line extension stations on premises other than those on which the main station is located (off-premise extensions) are furnished subject to the availability of facilities and only if a satisfactory grade of service can be maintained on all connections.

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AUXILIARY SERVICES AND EQUIPMENT  
MILEAGE CHARGES

(D)

(D)

(D)



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AUXILIARY SERVICES AND EQUIPMENT

FIRE REPORTING SYSTEM (GROUP ALERTING CONFERENCE EQUIPMENT)  
LIMITED TO EXISTING CUSTOMERS

(D)



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AUXILIARY SERVICES AND EQUIPMENT

PAYSTATION SERVICE

A. GENERAL

Paystation service provides telephone service to a customer leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

(D)(N)

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

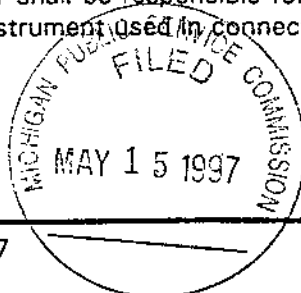
Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator handled-calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.



(D)(N)

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AUXILIARY SERVICES AND EQUIPMENT

PAYSTATION SERVICE

C. RULES AND REGULATIONS (Continued)

(D)(N)

4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate and intrastate access tariff is applicable to all paystation access lines.
12. All Company owned paystations will comply with the Rules, Regulations and Rates outlined in this Paystation Service tariff.

D. RATES AND CHARGES



	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
	<u>Coin Rate<sup>2</sup></u>
3. Each outgoing local message	\$0.25

<sup>1</sup>No measured service rates apply. Installation, move and change charges will be those applicable to business service

<sup>2</sup>This rate is not regulated by the Commission.

(D)(N)

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## GRANDFATHERED SERVICES

### A. GRANDFATHERING

Grandfathered service offerings are continued only for existing customers at existing locations. The rates for grandfathered services are subject to change in the same manner and to the same extent as regular service offerings. No new or additional "grandfathered" services will be furnished. Where a new customer takes over existing telephone service, with or without a change in directory listing, where the customer initiates a change in class of service or where there is a break in the continuity, the "grandfathered" service is no longer available. The renting or leasing of the premises on which the service is provided to someone other than the existing customer voids the furnishing of the grandfathered service, whether or not the telephone service remains in the name of the original customer.

### B. RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS

(D)



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AUXILIARY SERVICES AND EQUIPMENT  
DIRECTORY LISTINGS

A. GENERAL

1. Directories are furnished as an aid to the use of the telephone service. The telephone company reserves the right to refuse to insert any listings in its directories which do not facilitate directory service.
2. A standard listing in the alphabetical section of the serving exchange is provided each customer without charge under the conditions set forth in this tariff.

B. LIMITATIONS

1. Standard listings are limited to information which is essential to identification and shall include the name of the customer to whom service is rendered, the address at which the service is rendered and the telephone number. Terms such as "office," "residence," "farm," and "cottage" are permitted with the standard listing without additional monthly charges.
2. The length of a listing may be shortened or abbreviated when the clearness of the listing and identification of the customer is not impaired thereby. When more than one line is necessary to properly list the customer, no additional charge is made.
3. A listing must be in the actual name of the customer to whom service is rendered, or the name of a member, officer, employee or representative thereof, or the name of another business which the customer represents, controls or owns. Listings other than those specified herein are available only in connection with Joint User Service.
4. The following listings are not acceptable and will not be published in the telephone directory:
  - a. An assumed name unless it is registered as required by law.
  - b. A name which is likely to mislead or deceive the public or which is inserted for advertising purposes.
  - c. A commodity or trade name.
  - d. Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
  - e. Symbols, as they cannot be properly placed alphabetically.
5. When PBX trunk or rotary line users are served by central office equipment which permits the selection of an idle facility in the customer's group, only one listing is provided at no charge. Additional listings may be provided for other lines in the customer's group at the additional listing rate.

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AUXILIARY SERVICES AND EQUIPMENT  
DIRECTORY LISTINGS

B. LIMITATIONS (Continued)

6. In order to assist in locating a listing where the surname may be spelled in more than one way, the telephone company may insert, alphabetically, a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a customer which are an aid to the general public. Standard abbreviations for titles or degrees earned that are of commercial value may be included in the customer's business listing.

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

A. ADDITIONAL LISTINGS

1. Additional Listings for which a charge is made are available to business and residence customers and are subject to the same regulations as regular listings, and are provided at the rates shown in "E" following.
2. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premise stations that are located in other premises solely occupied by the customer, in which case a different address may be listed. This exception is not permitted when the off-premise station is located in the residence of any employee of the customer.
3. Additional Listings must be contracted for by the customer, which customer is responsible for the charges.
4. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
5. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.

(N)

B. ALTERNATE CALL AND FOREIGN ALTERNATE CALL LISTINGS

1. Alternate Call Listings
  - a. Customers for all classes of service may obtain alternate call listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in the case no answer is received on calling the customer's regular telephone number at the alternate call listing rate shown in "E" following.
  - b. The customer must make satisfactory arrangements with the person whose number will be listed for the handling of calls received on an alternate call basis.
  - c. After insertion of an alternate call listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the listing moves from the premises in which the telephone service is located.

(N)



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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

B. ALTERNATE CALL AND FOREIGN ALTERNATE CALL LISTINGS (Continued)

(N)

2. Foreign Alternate Call Listings

- a. Customers for all classes of service may obtain foreign alternate call listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in the case no answer is received on calling the customer's regular telephone number. When a customer of a foreign exchange requests a foreign alternate call number be listed in the alphabetical section of a local exchange directory, or when a customer of a local exchange requests a foreign alternate call number be listed in the alphabetical section of a foreign exchange directory, a monthly charge applies for each number listed at the monthly foreign alternate call listing rates shown in "E" following.
- b. The customer must make satisfactory arrangements with the person whose number will be listed for the handling of calls received on a foreign alternate call basis.
- c. After insertion of a foreign alternate call listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the foreign alternate call listing moves from the premises in which the telephone service is located.

C. FOREIGN LISTINGS

1. A listing in the alphabetical list of an exchange of the company other than that from which the customer is served may be provided to business and residence customers at rates shown in "E" following.
2. A listing in the alphabetical list of an exchange of another company may be provided at rates of the company in whose directory the listing appears.
3. Foreign listings are subject to the same limitations as set forth in "B" preceding.
4. After insertion of a foreign listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the foreign listing moves from the premises in which the telephone service is located.
5. Residence foreign listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises and would be considered a separate foreign listing.

(N)



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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

C. FOREIGN LISTINGS (Continued)

6. Customers for all classes of service may obtain foreign alternate call listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in the case no answer is received on calling the customer's regular telephone number at the alternate call listing rate contained in "E" following.
7. Our customer must make satisfactory arrangements with the person whose number will be listed for the handling of call received on a foreign alternate call basis.

D. ADDITIONAL INFORMATION AND ADDITIONAL LINES OF INFORMATION

1. Additional information and additional lines of information for which charges are made are available to business and residence customers.
2. Additional information on the same line as the primary, Joint User, foreign or additional listing or additional lines of information indented under primary, Joint User, foreign or additional listings which give descriptive or directional information to the general public, which is not of advertising nature or is not contained in the standard listing, for the purpose of facilitating the use of the service and/or in identifying the service represented by the telephone number are available at the rates shown in "E" following.
3. Additional information and additional lines of information for which additional monthly charges are made include such items or phrases as, "No Charge to Calling Party," "Call Collect," "Business Office," "Regional Manager," and "Administration Building." Terms such as "Office," "Residence," "Farm," and "Cottage" are not considered additional information, and additional monthly charges are not applicable.
4. After insertion of additional information or additional lines of information in the directory for which additional monthly charges are made, such information shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the information listed moves from the premises in which the telephone service is located.

(N)

(N)



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By: Bruce Moore, President, 397 US 41 N, Carney, Michigan 49812-0086, 906-639-5000

AUXILIARY SERVICES AND EQUIPMENT  
DIRECTORY LISTINGS

E. RATES

1. The charges per month for each business or residence additional, alternate call, foreign alternate call, or foreign listing, and additional information or additional lines of information are as follows:

Additional Listing, each number listed	\$ 1.00
Alternate Call Listing, each number listed	\$ 2.00
Foreign Alternate Call Listing, each number listed	\$ 2.00
Foreign Listing, each number listed	\$ 2.00
Additional Information, each	\$ 1.00
Additional Line of Information, each line	\$ 1.00

2. Nonrecurring charges for each Foreign Listing are as follows:

New Listing Set-Up Fee	\$15.00
Change to Existing Listing	\$ 7.50

F. COMBINED GIVEN NAME LISTING

1. A combined given name listing consisting of the given names of two individuals who have the same surname and reside at the same address, or another given name by which the listed person is known, or the given name of a deceased spouse is permitted. A service order charge for a listing change will apply to change a combined given name listing.

(N)

(N)

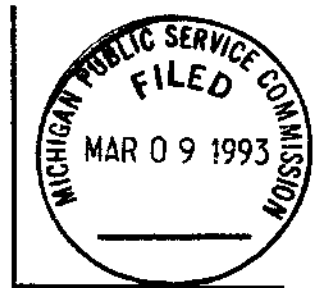


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AUXILIARY SERVICES AND EQUIPMENT  
JOINT USER SERVICE

A. GENERAL

1. Joint User Service is an arrangement whereby a person or firm - designated a joint user - is permitted to use the service of a customer. To facilitate this use, a directory listing is provided for each joint user.
2. Joint User Service is provided only in connection with individual line business service and private branch exchange business service.
3. The joint user must be located in the same office or suite of offices as the customer, or in an office immediately adjacent thereto and connected therewith by passageways other than public passageways.
4. Joint User Service is not furnished in association with the service of a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting space to transient or permanent tenants.
5. No separate ring numbers or distinctive designations are assigned for the purpose of signaling joint users.
6. Joint User Service must be contracted for by the original customer who is required to assume responsibility for all charges incurred by the joint user.
7. Extension stations, extra listings, miscellaneous equipment and other facilities and service will be furnished to the joint user upon request of the original customer.
8. Charges for Joint User Service date from the day the service is first rendered. The minimum charge for Joint User Service, however, is the charge for the period of one month.
9. After the listing of a joint user has been inserted in the directory, such Joint User Service shall not be discontinued during the life of the directory - but not to exceed one year - unless:
  - a. The main station service is also discontinued.
  - b. The joint user moves from the premises in which the main station is located.
  - c. The joint user established main station service on the same premises.

B. RATES

1. Joint User Service, including one listing in the directory, is furnished at an additional 50% of the charge for one individual business line per month.

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By: L. G. Matthews, President

Carney, Michigan 49812-0086

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**AUXILIARY SERVICES AND EQUIPMENT**

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CALLER ID – BLOCKING AND DELIVERY

A. SERVICE

**Caller ID – Delivery Blocking** allows you to temporarily label your telephone number as private and restrict availability of your name and number to the party called on a per-call basis. To activate the Caller ID – Delivery Blocking feature, dial \*67 on a touch tone phone or 1167 on a rotary phone before the call is placed. You will receive a confirmation tone followed by a dial tone. This is a “per-call” feature and will automatically terminate when the call is ended.

**Caller ID – Delivery** If you have a private telephone number and want to make your name and number public for one call, dial the Delivery code, or \*82 on a touch tone phone or 1182 on a rotary phone. This is a “per-call” feature and will automatically terminate when the call is ended.

B. RATES AND CHARGES

	<u>Per Call Rate</u>	<u>Non-Recurring Charge</u>
Caller ID – Delivery Blocking	No Charge	No Charge
Caller ID – Delivery	No Charge	No Charge

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By: Calvin E. Matthews, Vice President

Carney, Michigan 49812-0086



AUXILIARY SERVICES AND EQUIPMENT  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

A. GENERAL

1. This tariff provides for Universal Emergency Number Service (911) as provided under the conditions set forth in the Emergency Telephone Service Act, Act No. 32, Public Acts of 1986 (PA-32). The provisions of PA-32, as enacted or amended, supersede this tariff.
2. Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911 from service users within a 911 service district.
3. Under the provisions of PA-32, the county is the agency that is empowered to establish an emergency telephone district or a 911 service district. The county, upon adoption of the resolution, must act on behalf of the public agencies located within the 911 service district.
4. As soon as it is feasible after receipt of a written application from a county requesting 911 service within a 911 service district described in a final 911 service plan, adopted pursuant to this act, Upper Peninsula Telephone Company will make the central office facilities available to provide 911 service and options.
5. Two types of 911 service are offered, Basic 911 (B911) and Enhanced 911 (E911) Service.
  - a. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
  - b. Enhanced 911 Service provides additional features such as selective routing of 911 calls to a specific PSAP which is selected from the various PSAP's serving customers within that central office area, E911 trunks, Automatic Number Identification, and PSAP Data Base Establishment and Update Service.
6. Pursuant to PA-32, the 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

B. DEFINITIONS

1. Automatic Location Identification (ALI): An E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.

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AUXILIARY SERVICES AND EQUIPMENT  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

B. DEFINITIONS (Continued)

2. Automatic Number Identification (ANI): Provides for the telephone number of the calling party to be forwarded to the PSAP.
3. 911 Trunks: Trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit. In instances where one of the central offices is a remote unit, nonrecurring charges and monthly rates do not apply to that segment of the 911 trunk.
4. Emergency Service Number (ESN): An ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, medical) within a particular serving area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAP's.
5. Emergency Telephone Service Charge: A charge for the network start-up costs, customer notification costs, billing costs including an allowance for uncollectible and network nonrecurring and recurring installation, maintenance, service, and equipment network charges of Upper Peninsula Telephone Company providing 911 service pursuant to PA-32
6. 911 Service Area: The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.
7. PSAP Data Base Establishment and Update Service: Provides the PSAP with the initial list, as well as periodic updates of customer names, telephone numbers and addresses for ALI.
8. Public Safety Answering Point (PSAP): A communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.
9. Selective Routing Service: A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
10. Service Supplier: Any provider of regulated telephone service to a service user in the state.
11. Serving Central Office: The central office from which a PSAP, either primary or secondary, is served.

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AUXILIARY SERVICES AND EQUIPMENT  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

B. DEFINITIONS (Continued)

12. Universal Emergency Number Service: A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central office's area arranged for 911 calling.
13. Universal Emergency Number Service Customer (Customer): The Board of County Commissioners is designated as the customer that is legally authorized to subscribe to service and have public safety responsibility by law to respond to telephone calls from the public or emergency police, fire or other emergency services within the telephone central office area arranged for 911 calling. A customer or group of customers may authorize an agent to subscribe to the service, but the agent is not the customer.

C. EMERGENCY TELEPHONE SERVICE CHARGE

1. PA-32 mandates that Upper Peninsula Telephone Company be permitted to recover costs incurred for providing 911 service through the Emergency Telephone Service Charge.
2. For any Emergency Telephone District (911 Service) wishing to recover costs pursuant to PA-32, the following shall apply:
  - a. The Emergency Telephone Service Charge shall be determined by the designated coordinator of the 911 service district based on the costs and charges submitted by the service suppliers.
    1. The amount of the Emergency Service Charge payable monthly by a service user for recurring costs and charges shall not exceed the amount authorized by PA-32 based on the highest monthly local service rate charged by the service suppliers for a residential one-party unlimited calling service within the 911 service district.
    2. The amount of the Emergency Telephone Service Charge payable monthly by a service user for nonrecurring costs and charges shall not exceed the amount authorized by PA-32, based on the highest monthly service rate charged by the service suppliers for a residential one-party unlimited calling service within the 911 service district. This portion of the Emergency Telephone Service Charge shall be amortized over a period authorized by PA-32, as approved by the public service commission, and shall be billed and collected from all service users only until such amounts are fully recovered by the service suppliers.
  - b. Because the Upper Peninsula Telephone Company's serving boundaries and political subdivisions and 911 service district boundaries may not coincide, the Emergency Telephone Service Charge will be payable by all service users served by a central office providing 911 service.

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AUXILIARY SERVICES AND EQUIPMENT  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

D. RATES AND CHARGES

1. Appropriate recurring and nonrecurring service charges and rates apply as set forth in the applicable M.P.S.C. tariffs of Upper Peninsula Telephone Company or by concurrence with other telephone company tariffs or by special contractual agreements between Upper Peninsula Telephone Company and the appropriate governmental agency.

E. RULES AND REGULATIONS

1. This service is limited to the use of central office telephone number 911 as the Universal Emergency Telephone Number.
2. Upper Peninsula Telephone Company shall not be required to provide 911 service to less than an entire central office (switching entity).
3. Upper Peninsula Telephone Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).
4. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public.
5. Intercept service for the seven-digit emergency numbers replaced by 911 will be provided, upon request, for up to one year or until the next customer directory issuance, whichever is longer, at no charge.
6. 911 Service lines are arranged for one-way incoming service to the appropriate PSAP. These lines cannot be used to originate calls from a PSAP.
7. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by Upper Peninsula Telephone Company shall not be interpreted, construed, or regarded as being for the benefit of, or creating any obligation, either expressed or implied, toward any third person or legal entity other than the customer.
8. The Upper Peninsula Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.
9. Any terminal equipment (PSAP) used in connection with 911 Service, whether such equipment is provided by the Upper Peninsula Telephone Company or the customer, shall not be permitted to be used to extract any information from the Data Management System other than information relating to a number identified as the source of an in-progress 911 call.

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AUXILIARY SERVICES AND EQUIPMENT  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. RULES AND REGULATIONS (Continued)

10. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose.
11. ANI/ALI may not be displayed on calls placed over party lines.
12. Upper Peninsula Telephone Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this and other tariffs.
13. The rates charged for 911 Service do not include the monitoring of facilities to discover errors, defects and malfunctions in the service, nor does Upper Peninsula Telephone Company undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify Upper Peninsula Telephone Company in the event the system is not functioning properly.
14. Upper Peninsula Telephone Company's liability to the customer, the 911 calling party, or any other party or persons for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or malfunctions of this service or any part thereof, whether caused by the negligence of Upper Peninsula Telephone Company or otherwise, shall not exceed the amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition.
15. The customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless Upper Peninsula Telephone Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than Upper Peninsula Telephone Company's sole negligence, arising out of the customer's use of 911 Service, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to, or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

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AUXILIARY SERVICES AND EQUIPMENT  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. RULES AND REGULATIONS (Continued)

16. The customer agrees to release, indemnify, defend, and hold harmless Upper Peninsula Telephone Company from any infringement or invasion of the right of privacy or confidentiality of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by Upper Peninsula Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the customer, its user agencies, or municipalities, or the employees or agents of any one of them.
17. The installation of initial or subsequent 911 exchange lines to maintain applicable Upper Peninsula Telephone Company standards will be provided, at the appropriate charges, by Upper Peninsula Telephone Company.
18. Because Upper Peninsula Telephone Company's telephone exchange boundaries and political subdivisions and 911 Service District boundaries may not coincide, as a condition of 911 Service, the customer must handle or make arrangements to handle all 911 calls that originate from telephones served by the central offices in the local service area, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
19. Application for 911 Service must be made in writing by the customer. If application for service is made by an agent, Upper Peninsula Telephone Company must be provided with satisfactory written proof of authority of the agent by the customer.
20. The customer shall:
  - a. Subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls, and for operator forwarded calls.
  - b. Subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by Upper Peninsula Telephone Company.
  - c. Appoint a coordinator who will be responsible for the implementation of the final 911 Service plan and the determination of the Emergency Telephone Service Charge, and will oversee the annual auditing process, and negotiate call handling situations where central office overlap situations exist with other agencies or counties.

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY ASSISTANCE

A. GENERAL

1. Directory Assistance Service provides the calling party with available telephone numbers within or outside the state. Directory information assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
2. Charges specified in Section B apply for Directory Assistance calls. Charges are imposed for each request, rather than per call, such that each request made during a call incurs a separate charge.
3. Hospital services are excluded from the Directory Assistance Service plan. Services that are suspended will be excluded from the Directory Assistance Service plan for the period of the suspension.
4. A customer who cannot use printed telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedure is specified in Section C.

(N)

(N)



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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY ASSISTANCE

B. CHARGES	<u>Call Charge</u>	(N)
1. Customer dialed calls to Directory Assistance Service Information is provided for listed telephone numbers for individuals located in the continental United States only.		
a. Per request for the following exchanges: Carney, Donken, Drummond Island, Faithorn, Felch, Fence River, Lake Gogebic, Marenisco, Michigamme Forest, North Land O'Lakes, Rexton, Scott Point, Smoky Lake, Wallace, Watson	\$1.50	
2. International Directory Assistance Information is provided for listed telephone numbers for individuals located in the continental United States only.	\$5.45	
3. Operator Handled Calls and Miscellaneous Directory Assistance Services		
a. When the customer places a call to Directory Assistance Service via another company operator, the other company's charges will apply.		
b. Domestic Call Completion Service: This service connects the caller to the number requested. Available for calls destined for locations within the continental United States only. Charges for this service are in addition to applicable toll charges.	\$2.25	
c. Name and Address Search: This service provides the caller with a listed name and address when the caller provides a listed telephone number. Information is available on individuals located in the continental United States only.	\$2.50	(N)



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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY ASSISTANCE

B. CHARGES (Continued)

	<u>Call Charge</u>	(N)
3. Operator Handled Calls and Miscellaneous Directory Assistance Services (Continued)		
d. International Call Completion Service: This service connects the caller to the number requested. Service applies to calls destined for locations outside the continental United States. Charges for this service are in addition to applicable toll charges.	N/A	
e. Address Search: This service provides a name and phone number for listed persons located in the continental United States when the caller provides an address.	\$2.50	

C. EXEMPTIONS

1. Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charges for Directory Assistance Service when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
2. To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charges Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the company.
4. The customer shall notify the company when the need for an exemption no longer exists. (N)



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AUXILIARY SERVICES AND EQUIPMENT

EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

1. Residential local telephone exchange service is available without charge to employees currently employed who have at least one year net credited service with the telephone company in connection with telephone service in their residences. It is also available to retired employees having at least 20 years of employment service with the company.
2. Residential local telephone service is not available without charge to employees who reside in boarding houses, rooming houses, or in foreign exchange areas. It is also not available to employees having businesses in their residences.
3. The primary listing provided with the service is permitted only in the name of the employee, except that the listing of a married woman employee may be in her own or in her husband's name.
4. Additional listings and foreign listings are provided at the rates specified in other sections of this tariff.

B. RATES

1. There shall be no charge made for service connection charges such as installations, moves and changes, or for nonrecurring charges.
2. With the exception of management personnel and retired employees, the employee shall pay full rates for all other service except those outlined in items A.1 and B.1 above.
3. Retired employees shall receive up to a maximum of \$25.00 per month for toll services at no charge provided by Alpha Long Distance. No discount or credit is available if the retiree selects a different long distance service provider.

(N)

(N)



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AUXILIARY SERVICES AND EQUIPMENT

TEMPORARY SUSPENSION – SEASONAL SERVICE

**GRANDFATHERED SERVICE – NO LONGER AVAILABLE**

A. GENERAL

(N)

1. Upon request, local exchange telephone service may be temporarily suspended. Service temporarily suspended enables a customer to continue a listing in the directory, reserve their telephone number and plant facilities for future use, and avoid encumbrance of a service connection charge at the time service is activated. Temporary suspension of service offers a customer reduced rates for period where services is not needed, such as inactive seasonal periods or times a customer leaves on vacation.
2. The total charges applicable for the initial period will apply even if the service is suspended prior to the termination of the initial service period for the convenience of the customer. The temporary suspension rate will not become effective until the initial service period has expired.
3. When a customer's service has been temporarily suspended and reconnection of the service is requested, the minimum charge will be that for one month's service, before the service can again be given the temporary suspension rate treatment. However, the foregoing is for rate purposes only and does not preclude the customer from having their actual telephone service temporarily suspended during this minimum charge period.
4. Temporary suspension of service is not available to foreign exchange service, cable carrying charges in lieu of mileage charges, PABX services, or during any service period required by a contract between the utility and the customer.
5. The minimum period of temporary suspension is one month.
6. The maximum period of temporary suspension is eight months in each annual period.

B. TEMPORARY SUSPENSION OF ENTIRE SERVICE

1. A customer for any grade of local business or residence service may temporarily suspend the entire service furnished. The rate during the period of suspension of business and residence service shall be 50% of the total monthly exchange local service charges.
2. The customer is entitled to one restoral of service annually with charge. The second occurrence on an annual basis will be billed at the applicable service connection charge.

(N)



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AUXILIARY SERVICES AND EQUIPMENT

TEMPORARY SUSPENSION – SEASONAL SERVICE

**GRANDFATHERED SERVICE – NO LONGER AVAILABLE**

C. BILLING

1. Temporary Suspension – Seasonal Service customers will be billed at half-rate for the period of time service is suspended. A maximum of eight months seasonal service may be obtained in an annual period.
2. The total minimum bill for Temporary Suspension – Seasonal Service will be 66% of the normal annual rate.
3. Applicable nonrecurring charges apply except as stated elsewhere in this tariff for this service.

(N)

(N)



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AUXILIARY SERVICES AND EQUIPMENT

NUMBER RETENTION SERVICE

A. GENERAL

1. Number Retention Service is provided at the request of the customer. This service enables the customer to continue to be a listing in the directory and reserves the telephone number for future use. **Telephone service is discontinued** during the application of Number Retention Service. Customer calling card remains active. Customer personal alarm circuits, etc., connected to company facilities will not operate.

(N)

B. CONDITIONS

1. A service charge is applicable at the time Number Retention Service is initiated.
2. A monthly charge is applicable for each month or part of a month of Number Retention Service.
3. The customer may choose to have service suspended for an unlimited period of time.
4. All custom calling features and special account features, such as Inside Wire Proplan, are discontinued at the time Number Retention Service is initiated and are automatically restored with no additional charges at the time Number Retention Service is discontinued and the service is reactivated.
5. Directory charges will be billed in full.
6. All toll calling plans (Inter- and Intra-LATA) **will be** discontinued at the time Number Retention Service is initiated, unless otherwise requested by the customer, and are automatically restored when Number Retention Service is ended. No long distance carrier toll plan service charges would apply.

C. RATES AND CHARGES

1. Nonrecurring Charges

- |   |        |
|---|--------|
| a. Service Charge at Service Initiation | \$6.00 |
| b. Restoration Charge                   | \$0.00 |

(N)



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AUXILIARY SERVICES AND EQUIPMENT

NUMBER RETENTION SERVICE

C. RATES AND CHARGES (Continued)

2. Monthly Rates, All Exchanges

- a. Residence \$ 9.00
- Business, 1-6 lines \$ 15.00
- Business, 7 or more lines \$ 13.75

b. The 9-1-1 charge will be billed at the full regular monthly rate.

c. The Lifeline Surcharge will be billed in full.

(N)

(N)



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AUXILIARY SERVICES AND EQUIPMENT

CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems

(N)

A. General

1. DID Service permits calls incoming to a PABX or other customer premise equipment to reach a specific station line without the assistance of an attendant.
2. The service includes central office switching equipment necessary for indialing from the network directly to stations associated with customer premises switching equipment.
3. DID Service is provided only from electronic central offices or from electromechanical offices that are equipped to provide this service.
4. The assignment of telephone numbers for DID Service and the sequence of numbers assigned to a customer are made at the discretion of the Company.
5. The customer is responsible for providing call intercept of assigned but unused telephone numbers associated with DID Service.
6. If DID Service is provided from more than one central office, service from each central office is considered separately for the application of rates and charges.
7. If a customer uses sets of DID Service telephone numbers on different systems on the same or different premises, each set of numbers is considered a separate service for the application of rates and charges.

(N)



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Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Bruce Moore, President, 397 US 41 N, Carney, Michigan 49812-0086, 906-639-5000

AUXILIARY SERVICES AND EQUIPMENT

CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems (Cont'd)

(N)

A. General (Cont'd).

8. Limitations of Service

a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include, but are not limited to, the following:

(1) Central Office Trunks – if customer line overflows on all of the DID trunks combined exceed the monthly limit specified as follows for two consecutive months, and in the opinion of the company additional trunk lines are needed, the customer will be required to subscribe for each additional trunk line facilities or terminate the existing service. First trunk line in a group – 100 subscriber line overflows per month; each additional trunk line in the same group – 100 additional subscriber line overflows per month.

(2) A minimum of two working DID trunks excluding attendant trunks are required per system.

(3) For completion of DID calls (including call attempts where the line is busy or no answer), suitable equipment associated with the company or customer-provided system is required; e.g., sufficient quantities of incoming registers or equivalent.

b. The company may refuse to furnish or to continue to furnish service for failure to comply with 10.a above.

(N)



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B. RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Monthly Rates</u>	(N)
1. Direct Inward Dialing (DID) Service			
- Service Establishment Charge, for the first group of 20 DID numbers installed	\$1,000.00		
- Subsequent additions, per group of 20 DID numbers installed	\$ 50.00		
- Each group of 202 DID numbers (USOC ND4)		\$ 5.00	
- DID Trunk Termination in Central Office, each (in addition to PABX trunk rate) [USOC NDT]	\$ 45.00	\$ 27.00	
2. Additions to Existing Systems and Charges			
	<u>Non-Recurring Charges</u>	<u>Monthly Rates</u>	
- To provide DID on an existing PABX system which is equipped for compatible operation, for each trunk changed to DID	\$45.00	\$35.00	
- After DID is established, for change of an existing trunk to DID operation or from DID to a regular trunk, or vice versa, each trunk changed	\$45.00	Ø	
- To provide termination for DID on an existing PABX system which is equipped for compatible operation, for each trunk	\$45.00	\$33.23	(N)

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