

September 18, 2020

Ryan McAnany Acting Director, Telecommunications Division Michigan Public Service Commission 7109 W. Saginaw Hwy. P.O. Box 30221 Lansing, MI 48909

> RE: Upper Peninsula Telephone Company Tariff M.P.S.C. No. 2R TAM Transmittal No. 2

Dear Mr. McAnany:

Enclosed for filing is one copy of Upper Peninsula Telephone Company's revisions to M.P.S.C. Tariff No. 2R pursuant to PA 179 of 1991, as amended, MCL 484.2101 et seq. under TAM Transmittal No. 2. This tariff filing does the following:

- Eliminates the duplicate listing of exchanges and the villages, townships, and counties in which they are located. These listings appear in Upper Peninsula Telephone Company Tariff M.P.S.C. No. 1R, except for those locations in the Lower Peninsula which will appear in Michigan Central Broadband Company M.P.S.C. Tariff No. 1R;
- 2. Deletes obsolete provisions for Fire Reporting System (Group Alerting Conference Equipment);
- 3. Adds provisions to M.P.S.C Tariff No. 2R which were previously located in M.P.S.C. Tariff No. 2U or 3U for Direct Inward Dialing Service, Directory Assistance, Directory Listings, Employee Telephone Service, Temporary Suspension-Seasonal Service, and Number Retention Service;
- 4. Eliminates obsolete provisions for Exchange Line Mileage Charges, Extension Station, and Auxiliary Signal Lines, Combination Main Access Line Service.

Upper Peninsula Telephone Company Tariff M.P.S.C. No. 2R and the sheets that contain changes can be viewed <u>http://www.telecommich.org/mbs</u>. The effective date of these changes is September 21, 2020.

If you have any questions regarding the above, please contact our office.

Yours truly,

Scott Stevenin

Scott Stevenson President

GENERAL SUBJECT INDEX					
Subject	Sheet Number				
Preface	1-2				
Title Page	1				
Table of Contents Check List	2				
Subject Index	3				
Auxiliary Service and Equipment, General	4				
Index of Exchanges	5-7				
Reserved for Future Use	8				
Blocking Service	12-13				
Main and Extension Stations	14				
Mileage Charges	15				
Paystation Service	17-18	(D)			
Grandfathered Services	19				
Directory Listings	20-21				
Joint User Service	22				
Caller ID-Blocking and Delivery	23				
Universal Emergency Number Service(911)	24-29				
Directory Assistance	30-32	(N)			
Employees' Telephone Service	33	(N)			
Temporary Suspension - Seasonal Service	34-35	(N)			
Number Retention Service	36-37	(N)			
Direct Inward Dialing Service	38-40	(M)			

GENERAL SUBJECT INDEX

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Upper Peninsula Telephone Company M.P.S.C. No. 2R - Preface 6th Revised Sheet No. 3 Replaces 5th Revised Sheet No. 3

SUBJECT INDEX

<u>Sheet Number</u> 4	Subject Auxiliary Services and Equipment, General	
12 12-13 13	Blocking Service: General Conditions Rates and Charges	
23	Caller ID – Blocking and Delivery	
19	Grandfathered Services	
30-32	Directory Assistance	(N)
38-40	Direct Inward Dialing Service	(N)
20 20-21	Directory Listing: General Limitations	
33	Employees' Telephone Service	(N)
4	Explanation of Symbols	(D)
22	Joint User Service	(D)
14	Main and Extension Stations	
		(D)
36-37	Number Retention Service	(N)
17-18	Paystation Service	
34-35	Seasonal Service (N)
3	Subject Index	
2	Table of Contents Checklist	
1	Title Page	
24 24-26 26 27 28	Universal Emergency Number Service (911): General Definitions Emergency Telephone Service Charge Rates and Charges Rules and Regulations	

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Upper Peninsula Telephone Company M.P.S.C. No. 2R

TABLE OF CONTENTS CHECK LIST

Original Sheet No. 1 6th Revised Sheet No. 2 6th Revised Sheet No. 3 2nd Revised Sheet No. 4 2nd Revised Sheet No. 5 2nd Revised Sheet No. 6 1st Revised Sheet No. 7 1st Revised Sheet No. 8 1st Revised Sheet No. 9 1st Revised Sheet No. 10 1st Revised Sheet No. 11 Original Sheet No. 12 Original Sheet No. 13 1st Revised Sheet No. 14 1st Revised Sheet No. 15 1st Revised Sheet No. 16 1st Revised Sheet No. 17 1st Revised Sheet No. 18 2nd Revised Sheet No. 19 Original Sheet No. 20 Original Sheet No. 21 Original Sheet No. 21.1 Original Sheet No. 21.2 Original Sheet No. 21.3 Original Sheet No. 21.4 Original Sheet No. 22 2nd Revised Sheet No. 23 Original Sheet No. 24 Original Sheet No. 25 Original Sheet No. 26 Original Sheet No. 27 Original Sheet No. 28 Original Sheet No. 29 Original Sheet No. 30 Original Sheet No. 31 Original Sheet No. 32 Original Sheet No. 33 Original Sheet No. 34 Original Sheet No. 35 Original Sheet No. 36 Original Sheet No. 37 Original Sheet No. 38 Original Sheet No. 39 Original Sheet No. 40

Effective March 22, 1993 Effective September 21, 2020 Effective September 1, 2001 Effective December 1, 2007 Effective December 1, 2007 Effective December 1, 2007 Effective March 22, 1993 Effective March 22, 1993 Effective May 5, 1997 Effective September 21, 2020 Effective September 21, 2020 Effective May 5, 1997 Effective May 5, 1997 Effective September 21, 2020 Effective March 22, 1993 Effective March 22, 1993 Effective September 21, 2020 Effective September 21, 2020 Effective September 21, 2020 Effective September 21, 2020 Effective March 22, 1993 Effective January 29, 2004 Effective March 22, 1993 Effective September 21, 2020 Effective September 21, 2020

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GENERAL

A. APPLICATION

This tariff applies to general auxiliary services and equipment of Upper Peninsula Telephone Company, hereinafter referred to as the Telephone Company, in exchanges in Michigan as designated in the Table of Contents in Tariff M.P.S.C. 1R.

General regulations, Tariff M.P.S.C. No. 7R, of the Telephone Company applies to the various auxiliary services and equipment in addition to the regulations included in this tariff.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.

(D)

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LOCAL TELEPHONE EXCHANGE SERVICE

INDEX OF EXCHANGES SHOWING INCORPORATED VILLAGES, TOWNSHIPS AND COUNTIES WITHIN THE EXCHANGE SERVICE AREA

(D)

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MILEAGE CHARGES

(D)

(D)

(D)

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FIRE REPORTING SYSTEM (GROUP ALERTING CONFERENCE EQUIPMENT) LIMITED TO EXISTING CUSTOMERS

(D)

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GRANDFATHERED SERVICES

A. GRANDFATHERING

Grandfathered service offerings are continued only for existing customers at existing locations. The rates for grandfathered services are subject to change in the same manner and to the same extent as regular service offerings. No new or additional "grandfathered" services will be furnished. Where a new customer takes over existing telephone service, with or without a change in directory listing, where the customer initiates a change in class of service or where there is a break in the continuity, the "grandfathered" service is no longer available. The renting or leasing of the premises on which the service is provided to someone other than the existing customer voids the furnishing of the grandfathered service, whether or not the telephone service remains in the name of the original customer.

B. RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS

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DIRECTORY LISTINGS

A. ADDITIONAL LISTINGS

- 1. Additional Listings for which a charge is made are available to business and residence customers and are subject to the same regulations as regular listings, and are provided at the rates shown in "E" following.
- 2. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premise stations that are located in other premises solely occupied by the customer, in which case a different address may be listed. This exception is not permitted when the off-premise station is located in the residence of any employee of the customer.
- 3. Additional Listings must be contracted for by the customer, which customer is responsible for the charges.
- 4. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- 5. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.

B. ALTERNATE CALL AND FOREIGN ALTERNATE CALL LISTINGS

- 1. Alternate Call Listings
 - a. Customers for all classes of service may obtain alternate call listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in the case no answer is received on calling the customer's regular telephone number at the alternate call listing rate shown in "E" following.
 - b. The customer must make satisfactory arrangements with the person whose number will be listed for the handling of calls received on an alternate call basis.
 - c. After insertion of an alternate call listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the listing moves from the premises in which the telephone service is located.

(N)

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DIRECTORY LISTINGS

B. ALTERNATE CALL AND FOREIGN ALTERNATE CALL LISTINGS (Continued)

- 2. Foreign Alternate Call Listings
 - a. Customers for all classes of service may obtain foreign alternate call listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in the case no answer is received on calling the customer's regular telephone number. When a customer of a foreign exchange requests a foreign alternate call number be listed in the alphabetical section of a local exchange directory, or when a customer of a local exchange requests a foreign alternate call number of a foreign exchange directory, a monthly charge applies for each number listed at the monthly foreign alternate call listing rates shown in "E" following.
 - b. The customer must make satisfactory arrangements with the person whose number will be listed for the handling of calls received on a foreign alternate call basis.
 - c. After insertion of a foreign alternate call listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the foreign alternate call listing moves from the premises in which the telephone service is located.
- C. FOREIGN LISTINGS
 - 1. A listing in the alphabetical list of an exchange of the company other than that from which the customer is served may be provided to business and residence customers at rates shown in "E" following.
 - 2. A listing in the alphabetical list of an exchange of another company may be provided at rates of the company in whose directory the listing appears.
 - 3. Foreign listings are subject to the same limitations as set forth in "B" preceding.
 - 4. After insertion of a foreign listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the foreign listing moves from the premises in which the telephone service is located.
 - Residence foreign listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises and would be considered a separate foreign listing.

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DIRECTORY LISTINGS

C. FOREIGN LISTINGS (Continued)

- 6. Customers for all classes of service may obtain foreign alternate call listings which refer calling parties to certain other telephone numbers at night and on Sundays and holidays, or in the case no answer is received on calling the customer's regular telephone number at the alternate call listing rate contained in "E" following.
- 7. Our customer must make satisfactory arrangements with the person whose number will be listed for the handling of call received on a foreign alternate call basis.
- D. ADDITIONAL INFORMATION AND ADDITIONAL LINES OF INFORMATION
 - 1. Additional information and additional lines of information for which charges are made are available to business and residence customers.
 - 2. Additional information on the same line as the primary, Joint User, foreign or additional listing or additional lines of information indented under primary, Joint User, foreign or additional listings which give descriptive or directional information to the general public, which is not of advertising nature or is not contained in the standard listing, for the purpose of facilitating the use of the service and/or in identifying the service represented by the telephone number are available at the rates shown in "E" following.
 - Additional information and additional lines of information for which additional monthly charges are made include such items or phrases as, "No Charge to Calling Party," "Call Collect," "Business Office," "Regional Manager," and "Administration Building." Terms such as "Office," "Residence," "Farm," and "Cottage" are not considered additional information, and additional monthly charges are not applicable.
 - 4. After insertion of additional information or additional lines of information in the directory for which additional monthly charges are made, such information shall not be discontinued during the life of the directory unless the telephone service is also discontinued or the party having the information listed moves from the premises in which the telephone service is located.

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DIRECTORY LISTINGS

E. RATES

1. The charges per month for each business or residence additional, alternate call, foreign alternate call, or foreign listing, and additional information or additional lines of information are as follows:

Additional Listing, each number listed	\$ 1.00
Alternate Call Listing, each number listed Foreign Alternate Call Listing, each number listed	\$ 2.00 \$ 2.00
Foreign Listing, each number listed	\$ 2.00
Additional Information, each Additional Line of Information, each line	\$ 1.00 \$ 1.00

2. Nonrecurring charges for each Foreign Listing are as follows:

New Listing Set-Up Fee	\$15.00
Change to Existing Listing	\$ 7.50

F. COMBINED GIVEN NAME LISTING

1. A combined given name listing consisting of the given names of two individuals who have the same surname and reside at the same address, or another given name by which the listed person is known, or the given name of a deceased spouse is permitted. A service order charge for a listing change will apply to change a combined given name listing.

(N)

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DIRECTORY ASSISTANCE

A. GENERAL

(N)

- 1. Directory Assistance Service provides the calling party with available telephone numbers within or outside the state. Directory information assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
- 2. Charges specified in Section B apply for Directory Assistance calls. Charges are imposed for each request, rather than per call, such that each request made during a call incurs a separate charge.
- Hospital services are excluded from the Directory Assistance Service plan. Services that are suspended will be excluded from the Directory Assistance Service plan for the period of the suspension.
- A customer who cannot use printed telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedure is specified in Section C.

(N)

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DIRECTORY ASSISTANCE

В.	СН	AR	GES	Call Charge	(N)
	1.	Inf	stomer dialed calls to Directory Assistance Service ormation is provided for listed telephone numbers for individuals ated in the continental United States only.		
		a.	Per request for the following exchanges: Carney, Donken, Drummond Island, Faithorn, Felch, Fence River, Lake Gogebic, Marenisco, Michigamme Forest, North Land O'Lakes, Rexton, Scott Point, Smoky Lake, Wallace, Watson	\$1.50	
	2.	Inf	ernational Directory Assistance ormation is provided for listed telephone numbers for individuals ated in the continental United States only.	\$5.45	
	3.	Ор	erator Handled Calls and Miscellaneous Directory Assistance Services		
		a.	When the customer places a call to Directory Assistance Service via and company operator, the other company's charges will apply.	ther	
		b.	Domestic Call Completion Service: This service connects the caller to the number requested. Available for calls destined for locations within the continental United States only. Charges for this service are in addition to applicable toll charges.		
		C.	Name and Address Search: This service provides the caller with a listed name and address when the caller provides a listed telephone number. Information is available on individuals located in the continental United		
			States only.	\$2.50	(N)

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DIRECTORY ASSISTANCE

B. CHARGES (Continued)

				Call Charge	(N)
	3.	Ор	erator Handled Calls and Miscellaneous Directory Assistance Services (C	Continued)	
		d.	International Call Completion Service: This service connects the caller to the number requested. Service applies to calls destined for locations outside the continental United States. Charges for this service are in addition to applicable toll charges.	N/A	
		e.	Address Search: This service provides a name and phone number for listed persons located in the continental United States when the caller provides an address.	\$2.50	
C.	EX	EMF	PTIONS		
	1.	 Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charges for Directory Assistance Service when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations. 			
	 To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charges Exemption is required for each residence or business line to be exempted. 				
	3.		ormation contained on the exemption certificate will be treated as confiden npany.	ntial by the	
	4.	The	e customer shall notify the company when the need for an exemption no l	onger exists.	(N)

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EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

- 1. Residential local telephone exchange service is available without charge to employees currently employed who have at least one year net credited service with the telephone company in connection with telephone service in their residences. It is also available to retired employees having at least 20 years of employment service with the company.
- 2. Residential local telephone service is not available without charge to employees who reside in boarding houses, rooming houses, or in foreign exchange areas. It is also not available to employees having businesses in their residences.
- 3. The primary listing provided with the service is permitted only in the name of the employee, except that the listing of a married woman employee may be in her own or in her husband's name.
- 4. Additional listings and foreign listings are provided at the rates specified in other sections of this tariff.

B. RATES

- 1. There shall be no charge made for service connection charges such as installations, moves and changes, or for nonrecurring charges.
- 2. With the exception of management personnel and retired employees, the employee shall pay full rates for all other service except those outlined in items A.1 and B.1 above.
- 3. Retired employees shall receive up to a maximum of \$25.00 per month for toll services at no charge provided by Alpha Long Distance. No discount or credit is available if the retiree selects a different long distance service provider.

(N)

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TEMPORARY SUSPENSION – SEASONAL SERVICE

GRANDFATHERED SERVICE – NO LONGER AVAILABLE

A. GENERAL

(N)

- Upon request, local exchange telephone service may be temporarily suspended. Service temporarily suspended enables a customer to continue a listing in the directory, reserve their telephone number and plant facilities for future use, and avoid encumbrance of a service connection charge at the time service is activated. Temporary suspension of service offers a customer reduced rates for period where services is not needed, such as inactive seasonal periods or times a customer leaves on vacation.
- 2. The total charges applicable for the initial period will apply even if the service is suspended prior to the termination of the initial service period for the convenience of the customer. The temporary suspension rate will not become effective until the initial service period has expired.
- 3. When a customer's service has been temporarily suspended and reconnection of the service is requested, the minimum charge will be that for one month's service, before the service can again be given the temporary suspension rate treatment. However, the aforegoing is for rate purposes only and does not preclude the customer from having their actual telephone service temporarily suspended during this minimum charge period.
- 4. Temporary suspension of service is not available to foreign exchange service, cable carrying charges in lieu of mileage charges, PABX services, or during any service period required by a contract between the utility and the customer.
- 5. The minimum period of temporary suspension is one month.
- 6. The maximum period of temporary suspension is eight months in each annual period.
- B. TEMPORARY SUSPENSION OF ENTIRE SERVICE
 - 1. A customer for any grade of local business or residence service may temporarily suspend the entire service furnished. The rate during the period of suspension of business and residence service shall be 50% of the total monthly exchange local service charges.
 - 2. The customer is entitled to one restoral of service annually with charge. The second occurrence on an annual basis will be billed at the applicable service connection charge.

(N)

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TEMPORARY SUSPENSION – SEASONAL SERVICE

GRANDFATHERED SERVICE – NO LONGER AVAILABLE

C. BILLING

(N)

- 1. Temporary Suspension Seasonal Service customers will be billed at half-rate for the period of time service is suspended. A maximum of eight months seasonal service may be obtained in an annual period.
- 2. The total minimum bill for Temporary Suspension Seasonal Service will be 66% of the normal annual rate.
- 3. Applicable nonrecurring charges apply except as stated elsewhere in this tariff for this service. (N)

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(N)

(N)

AUXILIARY SERVICES AND EQUIPMENT

NUMBER RETENTION SERVICE

A. GENERAL

 Number Retention Service is provided at the request of the customer. This service enables the customer to continue to be a listing in the directory and reserves the telephone number for future use. Telephone service is discontinued during the application of Number Retention Service. Customer calling card remains active. <u>Customer personal alarm circuits, etc., connected to company facilities will not operate.</u>

B. CONDITIONS

- 1. A service charge is applicable at the time Number Retention Service is initiated.
- 2. A monthly charge is applicable for each month or part of a month of Number Retention Service.
- 3. The customer may choose to have service suspended for an unlimited period of time.
- 4. All custom calling features and special account features, such as Inside Wire Proplan, are discontinued at the time Number Retention Service is initiated and are automatically restored with no additional charges at the time Number Retention Service is discontinued and the service is reactivated.
- 5. Directory charges will be billed in full.
- 6. All toll calling plans (Inter- and Intra-LATA) **will be** discontinued at the time Number Retention Service is initiated, unless otherwise requested by the customer, and are automatically restored when Number Retention Service is ended. No long distance carrier toll plan service charges would apply.

C. RATES AND CHARGES

- 1. Nonrecurring Charges
 - a. Service Charge at Service Initiation \$6.00b. Restoration Charge \$0.00

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(N)

AUXILIARY SERVICES AND EQUIPMENT

NUMBER RETENTION SERVICE

C. RATES AND CHARGES (Continued)

2. M	onthly Rates, All Exchanges			
a.	Residence Business, 1-6 lines Business, 7 or more lines	\$ 9.00 \$ 15.00 \$ 13.75		
b.	b. The 9-1-1 charge will be billed at the full regular monthly rate.			
C.	c. The Lifeline Surcharge will be billed in full.			

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CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems

A. General

- 1. DID Service permits calls incoming to a PABX or other customer premise equipment to reach a specific station line without the assistance of an attendant.
- 2. The service includes central office switching equipment necessary for indialing from the network directly to stations associated with customer premises switching equipment.
- 3. DID Service is provided only from electronic central offices or from electromechanical offices that are equipped to provide this service.
- 4. The assignment of telephone numbers for DID Service and the sequence of numbers assigned to a customer are made at the discretion of the Company.
- 5. The customer is responsible for providing call intercept of assigned but unused telephone numbers associated with DID Service.
- 6. If DID Service is provided from more than one central office, service from each central office is considered separately for the application of rates and charges.
- If a customer uses sets of DID Service telephone numbers on different systems on the same or different premises, each set of numbers is considered a separate service for the application of rates and charges.

(N)

(N)

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CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems (Cont'd)

A. General (Cont'd).

- 8. Limitations of Service
 - a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include, but are not limited to, the following:
 - (1) Central Office Trunks if customer line overflows on all of the DID trunks combined exceed the monthly limit specified as follows for two consecutive months, and in the opinion of the company additional trunk lines are needed, the customer will be required to subscribe for each additional trunk line facilities or terminate the existing service. First trunk line in a group – 100 subscriber line overflows per month; each additional trunk line in the same group – 100 additional subscriber line overflows per month.
 - (2) A minimum of two working DID trunks excluding attendant trunks are required per system.
 - (3) For completion of DID calls (including call attempts where the line is busy or no answer), suitable equipment associated with the company or customer-provided system is required; e.g., sufficient quantities of incoming registers or equivalent.
 - b. The company may refuse to furnish or to continue to furnish service for failure to comply (N) with 10.a above.

(N)

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(N)

AUXILIARY SERVICES AND EQUIPMENT

CENTRAL OFFICE SERVICES

DIRECT INWARD DIALING (DID) SERVICE

Excluding Centrex Systems (Cont'd)

B. RATES AND CHARGES

R/	115	ES AND CHARGES					(14)
				-Recurring harges		onthly ates	
1.	Di -	rect Inward Dialing (DID) Service Service Establishment Charge, for the first group of 20 DID numbers installed	\$1	,000.00			
	-	Subsequent additions, per group of 20 DID numbers installed	\$	50.00			
	-	Each group of 202 DID numbers (USOC ND4)			\$	5.00	
	-	DID Trunk Termination in Central Office, each (in addition to PABX trunk rate) [USOC NDT]	\$	45.00	\$ 2	27.00	
2.	Ac	dditions to Existing Systems and Charges					
			1	Non-Recurring <u>Charges</u>		Monthly <u>Rates</u>	
	-	To provide DID on an existing PABX system which is equipped for compatible operation, for each trunk changed to DID		\$45.00		\$35.00	
	-	After DID is established, for change of an existing trunk to DID operation or from DID to a regular trunk, or vice versa, each trunk changed		\$45.00		Ø	
	-	To provide termination for DID on an existing PABX system which is equipped for compatible operation, for each trunk		\$45.00		\$33.23	(N)

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