



January 15, 2020

Robin Ancona
Director, Telecommunications Division
Michigan Public Service Commission
7109 W. Saginaw Hwy.
P.O. Box 30221
Lansing, MI 48909

Dear Ms. Ancona:

RE: Winn Telephone Company Tariff M.P.S.C. No. 1(R)
TAM Transmittal No. 5

Enclosed is one copy of Winn Telephone Company's Tariff M.P.S.C. No. 1(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

The revisions to Tariff M.P.S.C. No. 1(R) (1) establish a restoration of service charge, (2) establish a delinquency charge, and (3) establish deadlines and procedures by which such charges will be imposed and service restored if service has been suspended for non-payment of undisputed charges.

Winn Telephone Company's tariffs and transmittal letters can be viewed in their entirety at <http://telecommich.org/tariffs>.

The effective date of these changes is January 16, 2020.

If you have any questions regarding the above, please contact our office.

Yours truly,

A handwritten signature in black ink that reads "Scott Stevenson". The signature is written in a cursive, flowing style.

Scott Stevenson
President

LOCAL TELEPHONE EXCHANGE SERVICE

CHECKLIST

Original Sheet No. 1	Issued May 1, 2008
Original Sheet No. 2	Issued May 1, 2008
3rd Revised Sheet No. 3	Issued January 15, 2020*
Original Sheet No. 4	Issued May 1, 2008
Original Sheet No. 5	Issued May 1, 2008
Original Sheet No. 6	Issued May 1, 2008
4 th Revised Sheet No. 7	Issued December 29, 2015
Original Sheet No. 8	Issued May 1, 2008
Original Sheet No. 9	Issued May 1, 2008
Original Sheet No. 10	Issued May 1, 2008
Original Sheet No. 11	Issued May 1, 2008
Original Sheet No. 11.1	Issued May 1, 2008
Original Sheet No. 11.2	Issued May 1, 2008
1 st Revised Sheet No. 11.3	Issued January 15, 2020*
Original Sheet No. 11.3.1	Issued January 15, 2020*
Original Sheet No. 12	Issued May 1, 2008
Original Sheet No. 12.1	Issued May 1, 2008
Original Sheet No. 12.2	Issued May 1, 2008
1 st Revised Sheet No. 13	Issued June 7, 2019
1 st Revised Sheet No. 13.1	Issued June 7, 2019
1 st Revised Sheet No. 13.2	Issued June 7, 2019
Original Sheet No. 13.3	Issued May 1, 2008
Original Sheet No. 14	Issued May 1, 2008
Original Sheet No. 15	Issued May 1, 2008
Original Sheet No. 15.1	Issued May 1, 2008
Original Sheet No. 15.2	Issued May 1, 2008

* New or revised sheet

Issued: January 15, 2020

Effective: January 16, 2020

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Mark Graf, GM, Winn Telephone Company, .2766 W. Blanchard Road, PO Box 367, Winn, MI 48896, (989) 866-2421, mgraf@winntel.com

LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

B. SERVICE CHARGES (Cont'd)

3. Premises Visit Charge
Applies to any service order requiring a premise visit for the above items. Does not apply for premise visit required solely to remove or disconnect customer disconnected items or service, change or modify equipment for company reasons. \$ 8.00
4. Restoration of Service Charge \$ 35.00 (N)
5. Delinquency Charge (N)
- A. For each month for which the customer has a delinquent undisputed unpaid balance the company will apply a \$25 late fee to businesses and \$10 to residential customers.
- B. If the customer has an unpaid balance from a previous bill the company will print a notice upon the customer's bill stating that they are delinquent and must pay the undisputed portion of the bill by the due date upon that bill to avoid a suspension of service.
- C. Service will be suspended upon the 23rd of the month, or upon the next business day if the 2nd bill has gone unpaid.
- D. The reconnection fee for service, once suspended, will be \$35.00.
- E. The customer must pay their unpaid balance in full or a payment agreement must be agreed upon by both parties in advance of service restoration.
- F. The company reserves the right to charge an additional \$150.00 deposit to restore service which will be refunded to the customer after 6 months of good standing. (N)

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LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

B. SERVICE CHARGES (Cont'd)

5. Delinquency Charge (Cont'd)

G. If permanently disconnected all equipment not returned in working order may be charged for at current market rates for restocking purposes.

H. If permanently disconnected and collections action are undertaken, the appropriate court filing fee, the process server's fee and a collection processing fee of \$50.00 will be applied to the customer's account. The company also reserves the right to charge actual expenses incurred to remedy all damages incurred during the collection process.

(N)

(N)

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